Rachael Palmer, from BIGGA’s membership department would like to welcome 50 new members to the Association and introduces two new benefits.

We are always looking at ways to improve your membership package and this month we have negotiated two new benefits which I hope you agree add to the value of your membership.

SilverKnight Rescue is a fully inclusive vehicle breakdown and assistance package which boasts an extensive range of breakdown cover including punctures and running out of fuel. SilverKnight Repair is a unique home breakdown and assistance package that provides a complete quality repair service. We have negotiated on your behalf a special rate of £49.50 for each package, however if both packages are purchased at the same time then they will only cost you £89.00 which is a further saving of £10.00.

Both of these packages are bought to you in association General Legal Protection who have provided further details below.

SILVERKNIGHT RESCUE

The Breakdown and Vehicle Assistance package that gives you the service you have always wanted - without fuss or additional expense for the extra cover.

- Motoring is expensive enough already without paying over the odds for breakdown assistance. Whether you drive to your local shop or you regularly drive long distances, you want the peace of mind that comes with all inclusive breakdown cover, along with the knowledge that, thanks to BIGGA, it hasn’t cost you an arm and a leg.

We cover you for home rescue as well as trips abroad. You just pay one price - a fully inclusive breakdown and assistance package which offers incredible value.

Great value, great service - every time!

One call and we’re there! Our customers are covered for the following benefits:

- Roadside assistance 24 hours a day, 365 days a year anywhere in the UK.
- Recovery to a garage, your home or your original destination.
- Home rescue if you breakdown at home.
- Cover extends to Europe subject to validation.
- Passengers and luggage included.
- Punctures and running out of fuel also covered.
- SilverKnight Rescue will also provide up to £100 overnight accommodation for the driver and passengers in the event that they cannot get home.

SILVERKNIGHT REPAIR

The Breakdown and Vehicle Assistance package that gives you the service you have always wanted - without fuss or additional expense for the extra cover.

- One call and we’re there! Our customers are covered for the following benefits:
  - Roadside assistance 24 hours a day, 365 days a year anywhere in the UK.
  - Recovery to a garage, your home or your original destination.
  - Home rescue if you breakdown at home.
  - Cover extends to Europe subject to validation.
  - Passengers and luggage included.
  - Punctures and running out of fuel also covered.
  - SilverKnight Rescue will also provide up to £100 overnight accommodation for the driver and passengers in the event that they cannot get home.

It was a bitterly cold, wet weekday morning when Mr Bob Clarke of Swindon, Wiltshire, experienced problems with his car. He was on his way to work when the engine began to continually cut out. Bob hoped it was just cold morning jitters but when he tried to leave for a meeting one hour later, his engine wouldn’t start.

After a quick call to SilverKnight Rescue, a mechanic arrived at his work 30 minutes later. He managed to fix the problem at the scene of the breakdown and showed Bob what to do if the problem ever happened again.

'I am always impressed' said Bob, 'This is the second time I've had to call for breakdown assistance and on both occasions they managed to fix my car instead of taking it away.' He continued, 'I would not hesitate in recommending SilverKnight Rescue as I am confident they would be as delighted as I am.'

SilverKnight rescued Mr Clarke – let it rescue you!
SilverKnight Repair covers all your important utilities and appliances. You pay just one price for a fully inclusive breakdown and assistance package. For this you get 24 hours a day access to our professionally qualified, specialist SilverKnight Repairers, who will come out to your home and carry out those essential repairs, completely free of charge!

A SPECIALLY NEGOTIATED RATE OF

£49.50
OR £89.00 FOR BOTH VEHICLE AND HOME BREAKDOWN

On 28th August, Mrs Shona McKay of Westhill, Aberdeen, found herself in the middle of a domestic dilemma when she heard ominous rumblings from within her washer dryer and she noticed a pool of water leaking from beneath it. Suspecting that there might be problems with her drum, she immediately contacted SilverKnight Repair.

'It's a nightmare when your washer breaks,' explained Shona, 'especially when you have a family. Unfortunately washing is a necessary part of my everyday routine!'

After explaining that Mrs McKay worked during the day, an appointment was arranged for an agreeable time for the repairer to come out and fix the problem. The repairer assessed the fault, establishing that several new parts were required including a condenser kit and door seals. Shona continued, 'I was relieved when the repairer assessed the fault, establishing that several new parts were required including a condenser kit and door seals. Shona continued, 'I was relieved when the repairer came out to fix the problem. The repairer assessed the fault, establishing that several new parts were required including a condenser kit and door seals.'

Shona, 'especially when you have a family, unfortunately washing is a necessary part of my everyday routine!'

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