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# COLLECTIVE BARGAINING AGREEMENT

BETWEEN

BORGESS MEDICAL CENTER

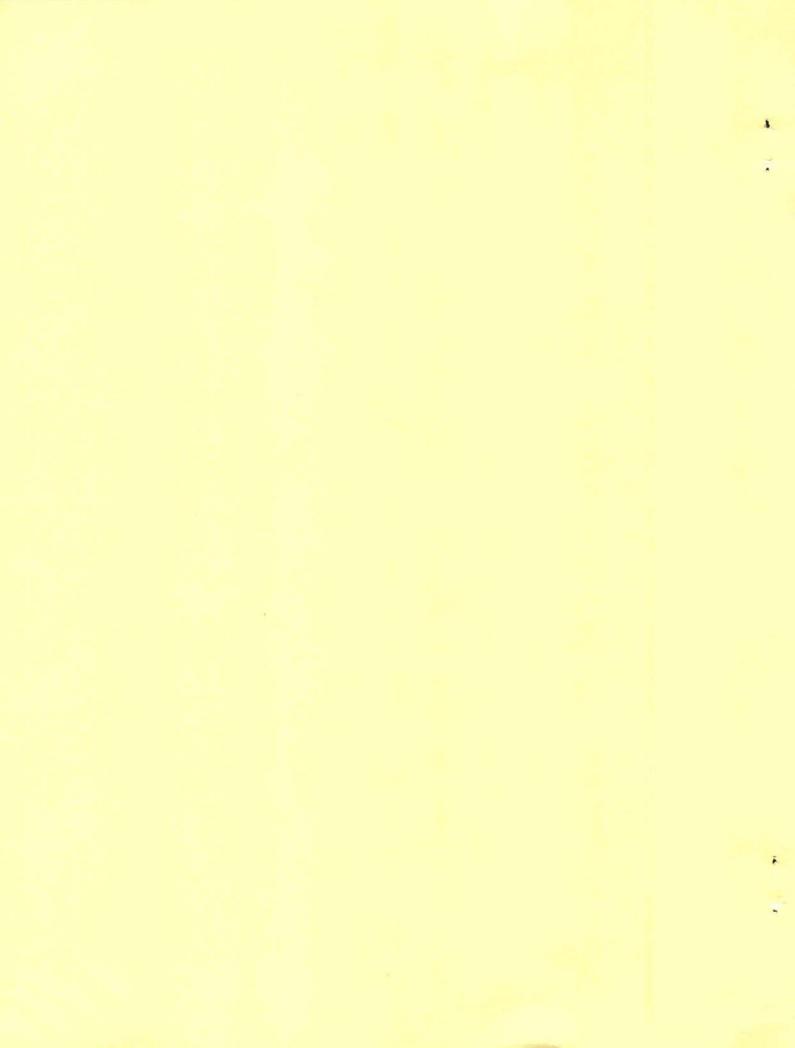
AND

THE INTERNATIONAL UNION OF OPERATING ENGINEERS

LOCAL 547, AFL-CIO

May 1, 1994 - May 1, 1996

Michigan State University LABOR ANC INDUSTRIAL RELATIONS LIBRARY



# TABLE OF CONTENTS

2

•

.

•

AGREEMEN	T				•	9	• •					•	•		•	1
ARTICLE																2
ARTICLE	2															3
ARTICLE	3	.UNION	OBL	IGAT	ION	IS										4
ARTICLE	4	.JURIS	DICT	ION.												6
ARTICLE	5	. CORRE	CTIV	E AC	TIC	N					÷					7
ARTICLE	6	. MANAG	EMEN	T RI	GHT	'S										9
ARTICLE	7	. TRANS	FERS	AND	PF	MOS	TTC	ONA	L	PR	oc	ED	UR	E		10
ARTICLE	8	. HOURS	AND	WOR	KI	ER	IOD	s.								14
ARTICLE	9	.NEW P	OSIT	IONS												16
ARTICLE	10	.SENIO	RITY													17
ARTICLE	11	. LAYOF	F-RE	CALL		•				2						19
ARTICLE	12	.PAID	TIME	OFF		<u>.</u>			2	2			а с	2	23	21
ARTICLE	13	. INSUR	ANCE			÷.			<u>.</u>	т. •				2		31
ARTICLE	14	RETIR	EMEN	т		÷			÷.				2	2		34
ARTICLE	15	LEAVE	S OF	ABS	ENC	E						2	<u>.</u>	2		36
ARTICLE	16	.GRIEV	ANCE	PRO	CEL	URI	Ξ.		2	÷		<u>.</u>	2			44
ARTICLE	17	.STEWA	RD R	EPRE	SEN	TAT	FIO	N.	2				2			48
ARTICLE	18	COMPE	NSAT	ION.								<u>.</u>				49
ARTICLE	19	AVAIL	ABLE	HOU	RS	ANI	л. ТС	LOA	TS		2	5	÷.,	3	2	54
ARTICLE	20	BULLE	TIN	BOAR	DS					•	•	÷	<u>.</u>	•	•	56
ARTICLE	21	NEW E	OUTP	MENT	/TF	CHI	JOT.	OGY		•	•		•	•	•	57
ARTICLE	22	GENER	ΔΤ.		/			001	•	•	•	•	•	•	•	58
ARTICLE	23	SCOPE	WA	TVER	DN.			FPA		ON	•	•	•	•	•	20
	23	OF	AGRE	EMEN	T		711 1			UI4						61
ARTICLE	24	TERM	OF A	CREE	MEN		• •	•		•	•	•	•	•	•	62
THET LODE		. 1 131(11			PILLIN	1	• •		•	•	•	•	•	•	•	04
APPENDIX	T - C	A FETER		FCTTR	עידיד											64
APPENDIX		TOLINT	ADV .	LTFF	DD	· OCT	 лм	·	•	•	•	•	•	•	٠	65
ALL BUDIN			ANI.		PR	.OGI	CHIM	•	•	•	•		•	•	3 <b>.</b> -	65
LETTER C			TNC	- 07	דעם	NC	<b>17</b> T		mт	ON	C					66
LETTER C		RSTAND						NG								67
LETTER C																
LETTER C	Contraction of the second s			- 00	DOP	111		S)	•		÷			•	•	68
DRITER C	T UNDER	GIAND	TING	- BA	DGE	- TI	A	ND	BA	DG	Ľ-	UU	T.			69

•	1 2 3 4	AGREEMENT
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	4 5 6 7 8 9 10 11 12 13 14	This AGREEMENT executed as of this day of , 1994, between BORGESS MEDICAL CENTER a Michigan non-profit corporation (herein termed "Medical Center"), whose address is, 1521 Gull Road, Kalamazoo, Michigan 49001, and THE INTERNATIONAL UNION OF OPERATING ENGINEERS, Local #547 A-B-H, AFL-CIO, (herein termed "Union"), whose address is, 3617 Gembrit Circle, Kalamazoo, Michigan 49001, WITNESSETH:
	15 16 17	For and in consideration of the mutual covenants and agreements herein contained, it is agreed as follows:

#### ARTICLE 1 RECOGNITION

<u>Section 1</u>: Borgess Medical Center hereby recognizes the Union as the sole and exclusive collective bargaining agent with respect to the rates of pay, wages, and hours of employment of the following employees employed by the Medical Center;

All full-time, regular-part-time and part-time Housekeeping employees, Dietary/Cafeteria employees, Linen Services employees, and Material Management employees, but excluding, all office and clerical employees, professional employees, professional trainees, on-call employees, summer hires, supervisors as defined in the Act and all other employees.

#### Section 2: Employee Definitions

- A. A full-time employee is an employee who is regularly scheduled to work at least forty (40) hours per week.
- B. A regular part-time employee is an employee who is normally scheduled to work twenty-four (24) hours to forty (40) hours per week.
- C. A part-time employee is an employee who is normally scheduled to work sixteen (16) hours to twenty-three (23) hours per week.
- D. A PRN is an on call employee who may perform bargaining unit
   work unless otherwise restricted by provisions of this
   contract and is not a member of the bargaining unit.

1 2 3 4	ARTICLE 2 NON-DISCRIMINATION
, 5 6 7 8 9 10 11 12	The Medical Center agrees, related to any term or condition of employment, not to discriminate against any employee because of race, color, national origin, religious affiliation, sex, marital status, familial status, protected disability, age, weight, height, membership or activity on behalf of the Union or participation in the grievance procedure or for any reason statutorily protected by state or federal law.
13 14 15 16	Further, the Medical Center and the Union recognize their obligations under the Americans with Disability Act to accommodate disabled employees and are committed to employing qualified disabled individuals.

1 2 3	ARTICLE 3 UNION OBLIGATIONS
4 5 1. 6 7 8 9 10 11 12	The Union agrees that it will cooperate with the Medical Center in enforcing work standards, schedules, rules and regulations of the Medical Center and will not, directly or indirectly, encourage or cause any concerted work stoppage, slowdown, strike or other interference with the day-to-day operations of the Medical Center, or the patient care rendered by the Medical Center.
13 2. 14 15 16 17	No Union activity, aside from those specifically authorized in this Agreement, shall be allowed to interfere with or interrupt the day-to-day operations of the Medical Center, or the patient care rendered by the Medical Center.
18 3. 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38	It shall be a condition of continued employment that employees covered by the terms of this Agreement shall have the option of becoming members in good standing in the Union or paying the initiation fees and monthly dues to the Union as a service fee. Such choice shall be made at the completion of the employee's probationary period. Failure to either join the Union or pay the service fee shall be just cause for discharge upon the written request of the Union. The Union assumes full responsibility of for the validity and legality of the provisions set forth in this Article. The Union, by execution of this Agreement, expressly agrees to indemnify, defend and save the employer harmless from any and all claims, demands, suits or other forms of liability that may arise out of or by reason of said articles including, but not limited to, a claim by an employee that the service fee, as herein established, is not equivalent to each employees' proportionate share of the cost of negotiating and administering the collective bargaining agreement, including representation. All employees who elect to become members of the Union shall remain members of the Union in good standing.
39 4. 40 41 42 43	The employees who elect to pay the Union a service fee shall be accorded equal terms in the payment of such service fee as are accorded by the Union to those employees who choose to become and remain members in good standing in the Union.

5. It is specifically agreed that no member of the Union shall in any way cause pressure to be brought upon any new employees, or present employees to become a member of the Union.

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 6. As an alternative to the provisions of Section 3, an employee
 49 with established religious convictions against joining or 50 financially assisting unions shall contribute a sum equal to 51 initiation fees and regular monthly dues to one of three non-52 religious charitable funds. The three non-religious

charitable funds shall be the United Foundation, the Cancer Fund or the Muscular Dystrophy Fund. The employer shall verify to the Union monthly that said fees have been paid.

7. As long as space is available, the Medical Center agrees to furnish a secured office designated as a general conference room which the Union may use to conduct Union business.

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9 <u>Section 8</u>: Bargaining committee members will be paid their 10 straight time hourly base rate for time lost from their regular 11 schedule for the purpose of collective bargaining. Such hours will 12 not be counted as hours worked for purposes of calculating overtime 13 compensation.

15 <u>Section 9</u>: <u>Dues Check Off</u>. Upon proper written authorization by 16 employees, the Medical Center will deduct Union dues, initiation 17 fees, and service fees from the paychecks of said employees and 18 forward the same to the Union on a monthly basis.

#### ARTICLE 4 JURISDICTION

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5 Persons not covered by the terms of this Agreement may temporarily 6 perform work covered by this Agreement only for the purpose of 7 instruction, training, experimentation or if, in the opinion of the 8 Medical Center, an emergency exists. "Emergency" herein shall be defined as a time when there would be a particular job need and no qualified employee within the bargaining unit is available to 9 10 perform this work. Instruction and training for the purpose of 11 12 this Article shall be intended for the instruction and training of employees. "Experimentation and training" for the purpose of this 13 14 Article shall be intended for the development of procedures for a 15 particular job need.

Summer hires are not affected by the jurisdiction clause as long as they are not hired to undermine the bargaining unit or reduce the regular hours of bargaining unit members. Summer hires are those employees normally hired to work between June and August and during Christmas, Easter holidays and Thanksgiving (i.e., Christmas Eve through New Year's Day.)

24 At such time as the Medical Center initiates a "job redesign" 25 program, the parties will meet prior to such initiation to negotiate the impact of such implementation on this jurisdiction 26 27 provision and other sections of the Agreement. The Medical Center 28 and Local 547 will cooperate in the introduction of any legitimate and reasonable effort to improve the skill, ability and 29 productivity of the work force in a unified attempt to promote 30 31 greater efficiency and cost effectiveness.

1 2 3 4 5	ARTICLE 5 CORRECTIVE ACTION
5 6 7 8 9 10 11 12 13 14 15 16 17 18 20 21 22 23 24	<u>Section 1</u> : The Medical Center shall have the right to dismiss, or suspend without pay, or impose other disciplinary action for just cause, provided, however, that the affected employee shall have the right to defend themselves in connection with such Medical Center action. Such action must be taken within seven (7) calendar days, excluding national holidays, of the date it is reasonable to assume that the Medical Center became aware of the conditions given rise to the corrective action. The Medical Center shall furnish written notice of such action to the affected employee and the Union. All dismissals or suspensions shall be without pay. When an employee is called in for corrective action he/she shall be affirmatively advised of his/her right to the presence of the Union Steward during the corrective action meeting. The employee, also, has the right to decline the presence of the Union Steward. In cases where employees are not available during the applicable seven (7) day time frame, the corrective action shall be sent to the employee by certified mail as long as it is postmarked within the seven (7) day time frame described above. When the employees are present as scheduled to work during the applicable seven (7) day period, they shall be served personally.
25 26 27 28	<u>Section 2</u> : The following step procedure shall be used in the case of an employee corrective action involving job performance.

29 1st Step - Oral warning with written documentation 30

31 2nd Step - Written warning

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33 3rd Step - Written warning with up to one (1) to three (3) day 34 suspension without pay. 35

36 4th Step - If the offense warrants, the Medical Center has the 37 right to impose the appropriate corrective action up to and including termination without regard to Steps 1 through 3. If the 38 Medical Center considers discharge the appropriate corrective 39 action for the offense, it will not discharge but suspend the 40 employee with notification to the Union and the employee of its 41 intent to discharge. Such notification shall be oral to all 42 43 parties. The investigation shall occur within seven (7) days and a decision by the Medical Center rendered within an additional 44 45 seven (7) days, excluding national holidays. The Medical Center shall not consider any offenses committed by the employee prior to 46 47 twelve (12) months from the date of the present offense. Time away 48 from work for leaves of absence other than verified workers' compensation leaves will not count toward the twelve (12) month 49 period which will be extended accordingly. 50 All such extensions . 51 will be in writing with copies to the Union. 52

During the period of the investigation, the International Union of Operating Engineers and Borgess Medical Center will meet at least once to discuss the evidence. The final corrective action resulting from the foregoing shall be subject to the grievance procedure if a written grievance is filed by the employee. However, the consideration of said grievance shall commence at Step of the grievance procedure.

Section 3: During the course of negotiations for this Agreement, 9 the parties agreed that the Employer shall promulgate a corrective 10 11 action policy in regard to attendance. The Employer shall issue 12 such policy, with copies to all employees, on or before December 13 20, 1994, with such policy to be effective January 1, 1995. This will result in a two track corrective action program; one relating 14 15 to job performance and one relating to attendance. As with any work rule promulgated by the Medical Center, the Union reserves the 16 right to file a timely grievance in regard to the reasonableness of 17 18 said attendance policy.

20 Until January 1, 1995, the corrective action will continue to be 21 applied pursuant to the 5-step system as set forth in the 1992-94 22 Collective Bargaining Agreement.

## ARTICLE 6 MANAGEMENT RIGHTS

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All management functions and responsibilities which Borgess has not expressly modified or restricted by specific provisions of this Agreement are retained and vested exclusively in Medical Center.

8 Borgess management shall have the sole and exclusive right to 9 manage and operate its facilities, all operations and activities including, but not limited to, the direction and scheduling of its 10 11 force of employees, selection of working supervision and management, the right to hire, promote, assign, transfer, lay off, 12 recall (all disciplinary proceedings in accordance with the 13 14 principle of just cause), discontinue and reorganize any 15 department, (as limited by Article 4, re-opener regarding a job redesign program), promulgate and enforce rules and regulations, to 16 maintain discipline and efficiency among employees, to decide the 17 number of employees, to establish policies and procedures, to 18 19 determine the type and scope of services to be furnished to 20 patients and the nature of the facilities to be operated, to establish schedules of operation, and to determine the methods, 21 22 procedures and means of providing services to patients. Management 23 shall also have the sole and exclusive right to introduce new or 24 improved working methods or facilities, and to regulate the quality 25 and quantity of work and patient services.

The above rights of management are not all inclusive, but indicate the type of matters or rights which belong to and are inherent to management.

It is understood, except as modified or limited by this Agreement that all rights, powers, and authority the Medical Center had prior to the effective date of this Agreement are retained by the Medical Center and remain the exclusive right of management without limitation.

## ARTICLE 7 TRANSFERS AND PROMOTIONAL PROCEDURE

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- 1. A. Notice of all vacancies, as determined by the Medical Center, and newly created positions within the Unit shall be posted within ten (10) days Monday through Monday on the unit's employee bulletin board, and the employees shall be given seven (7) calendar days in which to make application to fill the vacancy or new position.
  - B. Vacancies shall be awarded to the most senior qualified employee making proper application for the job opening. In making its selection, the Medical Center may consider the fact that the employee is on the job jeopardy step of the corrective discipline policy involving performance or the job jeopardy step on the Medical Center's attendance policy when determining whether or not said employee is qualified. (The above-mentioned second sentence in regard to "job jeopardy step" shall be enacted effective 1-1-95 subject to and in accordance with Article 5, Section 3.)
  - C. Subsequent vacancies which may be created by employees transferring to fill an initial vacancy will be filled consistent with 1.B. above.
  - D. Employees may transfer positions through the bidding procedure only once in a six (6) month period. Regular part-time and part-time employees who bid on a permanent full time position may have the six (6) month restriction waived. New hires may become eligible for a transfer after six (6) months of employment. The changing of shifts within a classification is not considered a vacancy for bidding purposes.
  - E. In the event an employee within the bargaining unit does not bid on an open position, qualified employees otherwise prohibited from bidding by section 1D, may be considered and allowed to bid on said open position prior to hiring an employee from the outside the Unit.
  - F. The employee awarded the bargaining unit position shall have fifteen (15) working days to decide to continue in the position or request to be returned to their previously held position. Once beyond the fifteen (15) working day period, the employee must remain in the position for the full six month period after which they may bid off to a job vacancy via the bidding procedure, unless there has been a waiver under 1.D of this Article.
  - G. If within thirty (30) calendar days following the award of said position, the Medical Center finds the employee

is unable to perform the duties of the new position, the employee will be returned to their previous classification. Upon satisfactory completion of the specified working period (30 calendar days), the employee's position shall become permanent. Department seniority shall be as of the date of entry into the Department.

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- H. A copy of the original job posting showing employees who bid on the position shall be reposted for three (3) days with a notation of who was awarded the position.
- 2. An employee who successfully bids to a higher paying position shall be placed in the nearest higher rate of pay relative to the employee's former rate and shall progress up the scale annually thereafter. An employee who successfully bids to a lower paying position shall be placed in the nearest lower rate of pay relative to the employee's former rate and shall progress up the scale annually thereafter. An employee who bids to a higher paying position and fails to qualify within the fifteen (15) or thirty (30) day period will revert to the employee's former position and rate of pay.

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- 3. Temporary transfers shall be for a period as long as reasonably necessary and shall not be for the purpose of avoiding overtime or circumventing the available hours list. This provision is not violated by the Medical Center when an employee who has reported to his/her scheduled assignment is temporarily transferred to another assignment for which he/she is qualified as a result of a decision by the Medical Center that there is not a need for the employee to perform all or a part of the employee's normal assignment. Another employee who, in the Medical Center's opinion, has completed their daily work assignment prior to the end of the scheduled shift may be temporarily transferred to another assignment.
- There shall be no bumping right except in the event of a layoff or return from a medical leave of absence within six (6) months.
- 41 5. An employee who temporarily transfers to a position with a 42 higher rate of pay shall be paid on the schedule of the job to 43 which they are transferred at the step which provides the 44 nearest higher rate of pay relative to the employee's former 45 rate. 46
- In the case of any employee who is temporarily transferred into a lower paying position, the employee will maintain their higher rate of pay.
- 51 6. Job changes to a lower level, because of unsatisfactory 52 performance in a newly awarded position or if after fifteen

(15) working days the employee requests to be returned to their previous held position, shall reduce the employee's wages back to their rate before the promotion.

7. Job vacancies shall be filled as soon as possible.

- 8. The following procedures will be initiated regarding temporary vacancies, due to a leave of absence should the Medical Center determine such a vacancy is to be filled.
  - A. Eligible employee is granted a leave of absence:
    - The employee's position and all other affected positions become "temporary" vacancies and shall be posted as such.
    - (2) The most senior qualified employee bidding (consistent with Section 1B) on the opening is awarded the position.
  - B. Employees will be returned from leave of absence as follows:
    - (1) Family Medical Leave, Personal Leave, and Military Leave see Article 15.
    - (2) Employees on medical/childcare leaves of absence returning within six (6) months:
      - (a) Returning employee awarded original position to include classification, shift, and status (full-time, part-time, or regular part-time).
      - (b) Employees filling these "temporary" positions will also be returned to their original position.
  - C. Employee on medical leave of absence returns after six (6) months but within twelve (12) months:
    - (1) The returning employee will be placed in any current open position of their previous classification and status, regardless of shift, within their department.
    - (2) If no such position exists, the employee will be placed in any current open position of a lesser classification, regardless of status or shift, within their original department providing they possess the necessary qualifications.

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2 3 4 5 6 7	(3) If no open positions exist within the original department, for which the returning employee is qualified to perform, the employee may bid on any open positions within the bargaining unit.
8 9	(4) The position which was held by the employee on the medical leave of absence will be posted as a permanent job after six (6) months.
10 11 12 13 14	D. An employee on a medical leave of absence who does not return after twelve (12) months will be considered a voluntary termination by the Medical Center.
15	E. If there are no applicants for the "temporary" posting:
16 17 18 19 20	(1) Borgess Medical Center may fill the temporary vacancy from outside the bargaining unit or assign a least senior, qualified employee.
20 21 22 23 24	<ul> <li>(2) Employees placed into temporary positions will have the same employment opportunities as defined in 8 B &amp; C above.</li> </ul>
	A seniority list shall be made available on or about July 1 of each year.
28 10. 29 30 31	The Medical Center will make every reasonable effort to fill the positions which it deems vacant, not filled through the transfer and promotion procedure, within thirty (30) days of the vacancy.
32 33 11. 34 35 36	In open positions in the Maintenance Unit (547D), qualified unit employees will be preferred over applicants outside the Medical Center.

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•	3	HOURS AND WORK PERIODS
	4	MOOND MAD WORK TERTODD
	2 3 4 5 6 7 8 9 10	<u>Section 1</u> : <u>Work Week</u> . A normal work week for all employees is defined as being forty (40) hours in a calendar week (11:00 p.m. Saturday to 11:00 p.m. the following Saturday). Work day. A twenty-four (24) hour period commencing at 11:00 p.m. and ending twenty-four (24) hours later.
	11	Section 2: Hours and work week provisions for part-time and
	12	regular-part-time employees will vary dependent on the needs of the
	13	particular department.
	14	parcicular deparciment.
	15	Section 3: The normal work day shall consist of eight (8)
	16	consecutive hours in addition to one-half hour unpaid lunch period.
	17	However, if in the opinion of the Medical Center a need exists, or
	18	if approved by the Medical Center, at the employee's request, the
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	20	hours of work shall not be required to be consecutive. The
	21	hospital agrees not to use this provision solely to avoid payment
	22	of overtime. Employees scheduled days off shall not be changed for
	23	the purpose of avoiding the payment of overtime. In the event the
	24	employee is not able to complete their scheduled one-half (%) hour
	25	unpaid lunch period in the time prescribed due to causes outside
	26	the control of the employee, such as excessive crowds in the
	27	cafeteria, the employee shall report prior to the end of their
	28	shift the reason for their delay to their supervisor and the
	29	employee will not be docked or have any other corrective action taken.
	30	caken.
	31	Section 4: Employees shall be estimated to the (2) sister in the
	32	Section 4: Employees shall be entitled to two (2) fifteen-minute rest periods, each to be taken separately, for each 8-hour shift.
	33	Unused rest periods are not compensable.
	34	onused rest periods are not compensable.
	35	Section 5: If twenty-four (24) hours or more lapse between the end
	36	of the shift and return to work, this lapse of twenty-four (24)
	37	hours or more shall be defined as a scheduled day off.
	38	source of more sharr be derined us a schedured day off.
	39	Section 6: In the unit there shall be a schedule of days to work,
	40	including weekends and holidays. Every effort shall be made to
	41	schedule employees off every other weekend so that all employees
	42	WIII WOIK an equal number of holidays and weekends (Employees
	43	whose areas are not scheduled to work holidays and weekends shall
	44	not be required to work holidays and weekends.)
	45	
	46	Section 7: The employee may not schedule their PTOA days so as to
	47	allow any more scheduled working weekends off than the employee
•	48	would have received had the PTOA days been all scheduled
	49	consecutively.
	50	
4	51	Section 8: The immediate supervisors will be designated by the
	52	Department Manager and the employees informed of such designations.

<u>Section 9</u>: The Medical Center shall furnish affected employees a
 30-day prior notice of permanent shift changes.

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4 Section 10: The Medical Center and the Union agree that all 5 employees shall maintain a reasonable but not an unreasonable 6 workload. Employee complaints with regard to unreasonable workload 7 will be investigated by the appropriate Union representative and Department Director in an effort to resolve the complaint. Such complaints will not be subject to the grievance procedure of this 8 9 10 Agreement, nor will complaints be considered resulting from a 11 permanent change in a job description.

13 Section 11: Reasonable effort will be made by Materials 14 Management, Linen Service and Dietetics Departments to schedule 15 part-time and regular part-time employees not expressly hired for 16 weekends, one (1) weekend off per month. The employee shall give 17 a two (2) week request of the weekend off prior to the posted 18 schedule.

In Housekeeping, reasonable effort will be made to schedule parttime and regular part-time employees not expressly hired for weekends, every other weekend off.

Section 12: Employees who maintain their level and wage progression during the 1987 shifts in Laundry, Housekeeping, Dietary, and Cafeteria shall continue to maintain their level and their progression unless they voluntarily transfer from their current positions.

## ARTICLE 9 NEW POSITIONS

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4 Section 1: Borgess shall have the right to establish, evaluate, change or delete positions within the scope of this Collective Bargaining Agreement. Borgess shall develop and establish such new 5 6 7 or revised position descriptions, including rates of pay, and place 8 them in effect. Borgess and the Union, within thirty (30) days 9 after such new or changed position is established, shall meet to 10 The Union is entitled to negotiate the established pay rate. existing and newly created position descriptions falling within the 11 12 scope of the Collective Bargaining Agreement upon proper request.

Section 2: When an employee occupies a position which undergoes major and significant permanent change, that employee will have a right to "bump off" such position utilizing the "bumping" process as set forth in Article 11 of this Agreement.

When an employee is of the opinion that his/her job has undergone 19 20 major and significant permanent change which would entitle him/her 21 to "bump off," the employee should ask that a committee of three 22 (3) people be convened so as to decide whether the position has, in fact, undergone major, significant and permanent change. 23 Such committee shall be made up of two (2) bargaining unit members who 24 work in the affected department as appointed by the Union and one 25 26 (1) administrative member as appointed by the Medical Center. 27 After input from the employee and the affected department head or 28 his/her designee, the committee shall make a decision which shall be binding on the parties and will, therefore, not be subject to 29 30 the grievance procedure.

## ARTICLE 10 SENIORITY

Section 1:

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- A. Seniority has more than one definition in this Agreement. The following definitions shall apply as appropriate:
  - 1. Medical Center Seniority. Medical Center seniority is the employee's continuous length of service since the employee's most recent date of hire, whether as an oncall, part-time, regular part-time, or full-time employee. Medical Center seniority applies to:

Retirement

- Article 14

2. Medical Center Benefit Date. The Medical Center benefit date is the starting date of an employee's current uninterrupted tenure in a part-time, regular part-time or full-time status. This date applies to:

Paid Time	Off	-	Article	12
Insurance			Article	13

Department Seniority. Department seniority is defined as 3. the length of continuous employment in the present department. For the purpose of defining departments within this Collective Bargaining Agreement, the departments are as follows: Linen Services, Housekeeping, Dietary/Cafeteria, and Materials Management. This date applies to:

PTO (A) scheduling preference or - Article 12 PTO scheduling or - Article 12 Transfers/Vacancies - Article 7 Layoff/Recall - Article 11

- B. The probation period for newly hired employees shall be sixty (60) calendar days. This probationary period may be extended by mutual agreement between the Medical Center and the Union. There shall be no responsibility for re-employment of employees if they are laid off or discharged for any reason during their probationary period.
- 45 C
- C. Seniority rights shall be lost for the following reasons:
  - (1) If an employee quits or retires.
  - (2) If an employee is discharged for just cause.

(3) If an employee is laid off for a continuous period of one(1) year or their length of seniority, whichever is greater.

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- (4) If an employee is absent for three (3) working days without notifying Borgess Medical Center.
- (5) If an employee on layoff fails to report within five (5) days after being notified at their last known address.
- (6) If an employee overstays a leave of absence, obtains a leave of absence by giving a false reason, or engages in any other employment during a leave of absence without Borgess approval.
- D. Seniority List. Borgess shall prepare an alphabetical seniority list, indicating departmental seniority, by pay period for all employees covered by this Agreement, and such list shall be brought up-to-date every six (6) months. On the execution date of this Agreement a copy of the seniority list will be furnished to the Union and also will be posted on the Union bulletin boards. This list shall include the name, classification, status and hire-in date of each employee. The Union's copy shall show, in addition, the rates of pay.
- E. Employees shall be laid off, recalled or demoted according to departmental seniority, as defined in Section 1, providing the person with seniority has the necessary qualifications to perform the work required in the particular classification.
- During their term of office the Stewards shall be given first 31 F. 32 consideration for the purposes of shift preference, layoff and 33 recall only, provided they are qualified to do the required 34 work. Upon termination of their term, they shall be returned to their regular status. The Union shall notify Borgess, in 35 writing, of the names of the Stewards entitled to these 36 37 considerations and will thereafter keep Borgess notified, in 38 writing, of any changes. In the purposes of this paragraph, the Union shall have no more than ten (10) stewards appointed, 39 with no more than one per shift, provided there are 5 40 41 employees or more on the shift.

# ARTICLE 11

1 , 2 , 3	ARTICLE 11 LAYOFF-RECALL
, 4 , 5 , 6	The Medical Center has the right to determine when a layoff will occur.
7	Section 1: Definitions.
9 10 11	A. A layoff is a reduction of employees for an indefinite period of time.
12 13	B. Seniority means department seniority as defined in Article 10.
14 15	Section 2: Layoffs.
16 17 18 19 20 21 22 23	A. The Medical Center will determine the classifications and shifts targeted for reduction. Employees within the targeted classifications and shifts will be laid off according to department seniority, as defined in Section 1, providing the person(s) with seniority has (have) the necessary qualifications to perform the work required in the particular classification.
24 25 26 27	Level Definition: As defined in Article 18. Compensation. The employees with the above-defined seniority shall possess the necessary qualifications to perform the work required.
28 29 30 31	1.1 The targeted employee shall have the right to bump the least senior person in the same and then the next lower level, status and shift.
32 33 34 35	1.2 The person affected by the activity in 1.1 above shall have the right to bump the least senior in the same and then the next lower level and status regardless of shift.
36 37 38 39 40	1.3 The persons affected by the activity in 1.2 above shall have the same right to bump the least senior in the same and then the next lower level and status regardless of shift.
41 42 43	1.4 In no event may a lesser seniority employee bump a higher seniority employee.
43 44 45 46 47	Due to the non-traditional shift in the Dietetics Department, the employees shall be able to bump to the nearest shift when affected by activity in 1.1 and 1.2 and 1.3 and 1.4.
48 49 50 51 52	Once the bumping procedure is exhausted, the employees slated for layoff will be referred to the Borgess Medical Center's attrition list for potential relocation to an open position for which they are qualified.

The employees so affected by the reduction in positions or hours shall be notified by their respective department director within seven (7) calendar days. Once notified, the employees affected will have three (3) days from the date of notification to exercise bumping rights. Employees who are slated for layoff shall have five (5) days notification via certified mail regarding layoff status.

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<u>Section 3</u>: <u>Recall</u>.

- A. All laid-off employees will have recall rights for twelve (12) months or the length of their Medical Center seniority, whichever is greater.
- B. Employees will be recalled to positions for which they are qualified based on department seniority.
- C. It is the responsibility of the laid-off employee to notify Personnel Services of current address, telephone number or changes in qualifications. The laid-off employee should maintain regular contact with the Employment Office who will assist in placement. Notification of termination or recall will be issued by Personnel Services in writing via certified mail. In the case of recall, the employee will be given five (5) days from receipt of letter to respond. If no response, automatic termination will occur.

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## ARTICLE 12 PAID TIME OFF

Borgess Medical Center has a primary responsibility to staff the medical center in a manner necessary to provide adequate patient care. Paid Time Off has been designed to meet the Medical Center's staffing needs and to give employees flexibility in using their benefit time wisely. This policy is designed to handle all employee time away from work in a uniform manner, fairly and equitably.

Section 1: Benefit Accrual.

A. There will be two banks of PTO for each employee in the program. These banks will be (A) Scheduled PTO and (B) Unscheduled PTO.

The "deposit rate" will be determined by the anniversary of the Medical Center benefit date of the employee. Deposits on the PTO (A) and PTO (B) bank will only be made while an employee is in an active status. If an anniversary date falls in the middle of the pay period, the new factor will be in effect for the entire period.

B. 1. <u>(A) Bank Accrual</u>. The (A) bank is composed of days off traditionally treated separately as vacation days, national holidays, personal days, floating holidays, birthday, and spring days. PTO (A) will be computed on employee seniority and employee status (full-time, regular part-time, part-time).

# Benefit Accrual Calculation Rate

i i	One yea	ar or les	ss RPT PT	13	х	8	8 1 104/26 80/26	=	4.00	6.77
1 1 1 1	After 1	. year	FT RPT PT	14	x	8 8 8	192/26 112/26 88/26	=	4.31	
1	After 2	2 years	FT RPT PT	15	х	8	200/26 120/26 96/26	=	4.61	
i	After 3	years	FT RPT PT	15	х		208/26 120/26 96/26	=	4.61	
1	After 4	years	FT RPT PT	16	x	8 8 8	216/26 128/26 104/26	=	4.92	

After 5 years FT28 x 8 224/26 =8.62 16 x 8 RPT 128/26 =4.92 13 x 8 PT 104/26 =4.00 After 7 years FT 31 x 8 248/26 =9.54 18 x 8 RPT 144/26 =5.54  $\mathbf{PT}$ 15 x 8 120/26 =4.61 After 9 years FT33 x 8 264/26 =10.15 RPT 19 x 8 152/26 =5.85 PT 16 x 8 128/26 =4.92 After 14 years FT 35 x 8 280/26 =10.77 RPT 20 x 8 160/26 =6.15 PT 17 x 8 136/26 =5.23 After 19 years FT 37 x 8 296/26 =11.38 RPT 21 x 8 168/26 =6.46 PT 18 x 8 144/26 =5.54 After 24 years FT 304/26 =38 x 8 11.69 22 x 8 RPT 176/26 =6.77 PT 19 x 8 152/26 =5.85

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2. When a regular part-time employee works eighty (80) or more hours in a pay period, he/she shall be credited with additional PTO (A) time equal to fifty (50%) per cent of the differential between the FT rate and the RPT rate on the schedule (i.e., if differential is 4.00 - RPT employee would get additional 2.00.) These additional credits will be added to the employee's bank on a quarterly basis. 4

C. <u>(B) Bank Accrual</u>. PTO (B) will be computed on employee status (full-time and regular part-time). The deposit rates are:

FT 6 days x 8 hours = 48/26 pay periods = 1.85 hours RPT 3 days x 8 hours = 24/26 pay periods = .92 hours

D. Employees may accrue in their (A) Scheduled PTO Bank no more than 1 X their maximum. When this accrual level is reached, no more time will be "deposited" until time is used.

- E. To accommodate employees moving from status to status within the Medical Center, the following guidelines will apply:
  - From full-time to regular part-time
  - 1. Pay off PTO (A) down to 4 pay periods below new maximum.
    - 2. Pay off PTO (B) down to same rate as RPT status.

1		From full-time to part-time
. 2		1. Pay off PTO (A) down to 4 pay periods below new maximum.
4 , 5 6		2. Pay off PTO (B).
7 8 9		From full-time to call
10		1. Pay off all PTO (A).
11 12 13		2. Pay off all PTO (B).
14		From regular part-time to part-time
15 16		1. Pay off PTO (A) down to 4 pay periods below new maximum.
17 18		2. Pay off all PTO (B).
19 20		From regular part-time to call
21 22		1. Pay off all PTO (A).
23 24		2. Pay off all PTO (B).
25 26		From part-time to call
27 28		1. Pay off all PTO (A).period)
29 30 31 32 33	F.	Each employee will have a record of PTO on their pay stub. The Department Director will also be given these balances on a pay period. Each employee is responsible to know their balances and not exceed those balances.
34 35	<u>Sect</u>	ion 2: Scheduling.
36 37 38 39 40	Α.	PTO time must be used for any time away from work; except on the days designated in Section 4 hereof. Upon request, Borgess may grant an unpaid leave of absence in cases of emergency.
41 42 43 44 45 46 47	В.	All scheduled time off must be requested in writing to the supervisor in a time frame consistent with departmental guidelines. PTO (A) and PTO (B) requests should be made on the PTO request form (#951-2-13). This form should not be sent to Personnel Records.
49 50 51	c.	Permission to use (A) Scheduled PTO will be given by the supervisor or designee who has the responsibility to staff the department in a manner adequate to provide service.

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- 1 2 Employee PTO (A) requests must be submitted to their D. 3 supervisors by employees at least two (2) weeks prior to the 4 posting of the schedule. Conflicts in vacation schedules shall be resolved in favor of the most senior employee, 5 provided the senior employee indicates their preference 6 7 between January 1 and March 1 for the current year and thereafter PTO (A) time shall be schedule in order of request 8 received, regardless of seniority. Approval shall be made, in 9 writing, by the appropriate supervisor or designee by April 1 10 regarding such seniority requests. Employees shall receive 11 approval for PTO (A) requests in writing (copy of PTO (A) 12 13 request form), prior to the posting of the work schedule. The days paid will only be those days earned and unused. 14
- During the first come, first serve period, employees must 16 Ε. include January through March of the following year in their 17 18 PTO (A) request. This will be resolved in favor of the more Employees shall not have the option of 19 senior employee. receiving PTO (A) time and also remain working. Employees 20 21 shall be required to give at least a two-week notice prior to 22 the posting of the schedule.

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- F. PTO pay benefits will be issued on the regular pay day or will be available before the employee begins his/her PTO upon four (4) weeks written request to this effect. PTO may be split into single days, as in the past, however, the employee may not schedule their PTO days so as to allow any more scheduled working weekends off than the employee would have received had the PTO days been all scheduled consecutively.
- 32 G. PTO (A) requests will only be granted up to the maximum 33 numbers of hours which could be available in the employees PTO 34 (A) bank at the time the PTO (A) is scheduled to be taken. 35 Approved PTO (A) requests are contingent upon the employee 36 having the approved PTO (A) hours banked at the end of the pay 37 period immediately preceding the requested approved time off. 38
- H. Scheduled PTO (A) may only be used when an employee has
   completed the 60-day probationary period although it accrues
   from the first day of employment.
- 43I.1.If an employee becomes ill while on PTO (A) substantiated44by a physician's statement and given to the supervisor,45PTO (B), if available, will be granted in lieu of paid46PTO (A).47granted.
  - PTO (A) may be taken in less than single day increments with the prior approval of the employee's supervisor or designee.

- 3. When possible, cancellation of requested PTO (A) time should be made forty-eight (48) hours in advance of scheduled time off. Employees who have cancelled scheduled PTO (A) time will be returned to his/her original position and the employee thus displaced will be provided work hours, if, in the Medical Center's opinion, such is possible.
- 4. When all (B) Unscheduled PTO hours are used (A) Scheduled PTO hours will be used to cover any additional unscheduled time off.
- 13 J. Two (2) times in a year each employee may use a (A) scheduled PTO day on an emergency basis. Employees shall furnish the appropriate supervisor one (1) calendar week written notice 14 for PTO (AE) days, unless the employee must take the day by 16 17 reason of an emergency. Any subsequent emergency PTO 18 (advanced approval not granted by the supervisor) will count 19 as an absence on the employee's absenteeism record. The 20 employee will use (B) unscheduled PTO hours until exhausted and will then use (A) scheduled PTO hours. Employees utilizing a PTO (AE) day on an emergency basis without prior 21 notice are still required to provide the Medical Center notice 24 of their absence prior to the start of their shift if If the emergency is of the nature which makes it possible. impossible to give notice prior to the start of their shift, the employee must notify his/her supervisor or designee as soon as possible and must supply documentation or other reasonable proof of the emergency when such is required. Failure to follow this notification process will result in the situation being treated as an improper call-in.
  - Κ. Errors may be corrected retroactively up to 30 days from the date of the error when brought to the attention of the Human Resources Department. PTO time in excess of (80) consecutive hours will need Department Director approval.
  - Section 3: Holidays.

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- Each full-time employee shall be paid for the holidays listed Α. below from the PTO (A) bank at their regular straight-time hourly rate of pay with the following eligibility requirements: they must have worked all their scheduled hours on their last scheduled work day prior to the holiday, the holiday if scheduled to work, and on their next scheduled work day after the holiday [no unscheduled PTO (AE) or (B).]
  - 1. Employees scheduled to work on a holiday but who fail to report to work or who fail to meet the above eligibility requirements, shall have PTO (A) deducted from their bank with no pay.

- 2. An employee excused from work on one or both of these days, or who is allowed to leave early on one or both of these days by the Medical Center, shall have met the requirements of this Section.
  - 3. Holiday hours paid but not worked shall be considered as hours worked when computing seniority.
- 9 B. The following days are designated as national holidays:

New Year's Eve	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Thanksgiving Day	Fourth Thursday in November
Christmas Day	December 25

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- 18 C. Those employees who are required to work on a designated national holiday shall be paid one and one-half (1 1/2) times 19 20 their straight hourly rate for those hours actually worked. In addition for full-time employees, holiday pay shall be paid 21 for the day on which the holiday actually occurs. 22 Regular 23 part-time/part-time employees may use PTO (A) days on national 24 holidays.
- D. PTO will not count as hours worked when computing overtime
   except for PTO used on the day designated by Borgess Medical
   Center for a national holiday.
- 30 E. All employees, except exempted employees as set forth in 31 Article 8, Section 6, shall work on holidays equally, as 32 necessary, by rotation. 33
- F. One month in advance of the posting of the holiday schedule, the employer shall post lists to determine which employees desire to work the holiday. Additional positions not covered through the voluntary lists shall be assigned through the appropriate rotations systems.
- G. Hours worked on Easter Sunday will be paid at time and onehalf (1 1/2) of the employee's regular hourly rate, but is not to be considered a national holiday.
- H. When a holiday falls within an employee's vacation period during an approved leave of absence with pay, they will be paid for the holiday or receive a day off with pay (at their straight time hourly rate), at their discretion.
- I. Those full-time employees who are on a leave of absence during
   which a holiday falls will be paid their PTO (A) time and will
   not have this amount coordinated with any applicable short term disability pay.

Section 4: Non-Covered Days.

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A. Jury duty and bereavement days are not a part of PTO.

- Bereavement Days. Employees may be granted up to three (3) в. calendar days off with up to twenty-four (24) hours pay as bereavement leave for death in the employee's immediate family (spouse, children, parents, brothers, sisters, grand-parents, grand-parents-in-law, mother-in-law, father-in-law, brotherin-law, sister-in-law, step-mother, step-father, or persons standing in loco parentis of the employee or their spouse, grandchildren or great-grandchildren. For purpose of this Section, the twenty-four (24) hours bereavement pay are for lost scheduled hours. This time may be taken three (3) days prior to the funeral and two (2) days after the funeral. Additional time off without pay may be granted for necessary travel time to distant states for funeral services. If additional time off is needed, PTO (A) time may be granted at the Medical Center's discretion. The Medical Center may grant employees PTO (A) time to attend funeral of an aunt, uncle, niece, nephew, or significant other. Documentation of the funeral is required in all cases.
- C. Jury Duty.
  - 1. An employee who is called for and reports for jury duty shall be compensated by the Medical Center for time spent in performing jury duty. The compensation to be paid hereunder shall be the difference between the employee's regular straight time hourly rate and the daily jury fee paid by the court. If the employee reports for jury duty and is excused early, the employee will be compensated only for time spend performing jury duty plus reasonable travel time from the site of such jury duty. The appropriate supervisor should be notified to make arrangement, if possible, for working the additional hours as soon as the employee is dismissed from jury duty. Provisions of this paragraph are not applicable to volunteers for jury duty, but do apply to those employees subpoenaed as a witness in a case in which the employee is not a party.
    - 2. Employees may use PTO (A) time, if available, to cover hours not spent performing jury duty.

Section 5: Buy Back.

A. For hourly employees with 10 or more years of continuous
 service from benefit anniversary date, Medical Center will
 offer to buy back PTO (A) hours. Forty (40) hours must be
 kept in the bank on reserve, but hours in excess of this 40

hour reserve may be bought back by Medical Center. Maximum number of hours for buy back is 60.

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Buy back will be at 75% of the current base wage rate. Buy back will be available only on the benefit anniversary date if requested in writing 30 days in advance. Payment will be made no more than 20 days following the benefit anniversary date.

For example:

En	nployee A	Employee B	
PTO (A) Bank	160	90	
Reserve	- 40	- 40	
Available for Buy Back	c 120	50	
Buy Back (Max. 60 hour	cs) 60	50	
Base Wage Rate	6.00	6.00	
75% of Base Wage Rate	4.50	4.50	

Buy Back Computation: 60 hours x 4.50/hour = \$270.00\* 50 hours x 4.50/hour - \$225.00\*

#### \*Subject to Taxes and FICA

- B. On November 30 of each year, an employee will sell back to the Medical Center all hours in excess of forty-eight (48) hours for FT and twenty-four (24) hours for RPT from the (B) Unscheduled PTO bank to a maximum of forty-eight (48) hours for FT and twenty-four (24) hours for RPT. For each 12-month period, beginning December 1, 1989, those employees who have received sick pay reimbursement will not be subject to corrective action until they have been absent or tardy an amount of time equal to reimbursed hours. Eight (8) hours equals one (1) occurrence.
- C. At termination, in good standing, employees will be paid out their remaining (A) Scheduled PTO bank according to the following schedule:

Under 6 months service0% of base rate x hours in bank6 - 12 months service60% of base rate x hours in bank1 - 2 years service70% of base rate x hours in bank2 - 3 years service80% of base rate x hours in bank0ver 3 years service100% of base rate x hours in bank

Termination in good standing requires:

- 1. Fourteen (14) days written notice of termination.
- All keys, badges, prescription cards, etc., must be returned before the final day of employment.
- 52 D. PTO (B) hours will be paid upon termination in good standing,

according to the following schedule up to a maximum of 48 hours (24 hours for RPT employees):

less than 6 months of service	0%	of	base	wage
6 - 12 months of service	60%	of	base	wage
1 - 2 years	70%	of	base	wage
2 - 3 years	80%	of	base	wage
over 3 years of service	100%	of	base	wage

- E. In the event an employee in their first year of employment needs additional PTO (B) hours to cover an illness, they may borrow PTO (A) time available in their PTO (A) bank up to a maximum of forty-eight (48) hours for the full-time employee and twenty-four (24) hours for the regular part-time for the first year.
- Section 6: Miscellaneous.

- A. All days from the unscheduled PTO (B) bank will be counted on the employee's absenteeism record, unless taken during schedule work days preceding the onset of a medical leave of absence.
- B. Full-time and regular part-time employees who are going on a medical leave of absence and are eligible for disability income must use all unscheduled PTO (B) up to a maximum of forty-eight (48) hours for full-time employees and twenty-four (24) for part-time employees. If no PTO (B) hours are available, the employee may use PTO (A).
- C. <u>Paid Delegate Days</u>. Stewards shall be allowed three (3) days per year to attend Union educational seminars, provided the Chief Union Steward notifies Medical Center two (2) weeks in advance of the dates of the seminars and who will attend.
  - The Medical Center agrees to pay a combined total of six (6) paid delegate days for stewards to attend educational seminars per year.
- D. PTO (A) and PTO (B) shall be paid at the employees regular straight time hourly rate in effect on the first full pay period during which the PTO (A) or (B) falls.
- E. Since jury duty, bereavement, conference days, and exam days
  are not a part of PTO, these benefit requests must be filed on
  the Special Day Request form #951-2-14. A copy of this form
  must be sent to records.

F. When inclement weather days are declared by the President of
 Borgess Medical Center, employees may use either PTO (A) or
 PTO (B) hours at their discretion.

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## ARTICLE 13 INSURANCE

- 1. A flexible benefit plan is provided by the Medical Center to each eligible and properly enrolled employee. This coverage is to include coverage for eligible dependents.
  - A. The available core level plan for eligible employees is as follows:
    - Borgess Touch Medical Program (including Wellness program)
    - Prescription Drug Program (exclusive to BMC Pharmacy)
    - 3. Basic Dental Program
    - 4. Basic Life and AD&D
    - 5. Short Term Disability
    - 6. Paid Time Off

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- 7. Employee Assistance
- 8. Educational Reimbursement
- 9. Adoption Assistance
- 10. Cafeteria Discount
- 11. Free Parking
- B. Employees are eligible for the Medical Center's flexible benefit program beginning on the first of the month following completion of the first three (3) months of employment.
- C. Enrollment in the flexible benefit program will be on an annual basis. Upon ratification, the Medical Center will have sixty (60) days to enroll employees. The new benefit year will coincide with this enrollment and be effective through 12/31/94. The subsequent enrollment will occur prior to January 1, 1995 and be effective through 12/31/95. The following enrollment will occur prior to January 1, 1996 and be effective through December 31, 1996. Employees will be allowed to design their flexible benefit plan from available options as outlined in the plan design. Before any benefit costs are passed along to the employee, the Medical Center agrees to sit down and discuss these costs with Local 547.
- D. The Medical Center may change insurance carriers, so long as benefits remain substantially equivalent. In addition, the Medical Center may modify the delivery of a benefit as long as, the benefit itself remains substantially equivalent. In any case where the delivery of a benefit is being modified, the Medical Center shall meet and confer with the Union regarding such change at

least thirty (30) days prior to the effective date of the change.

- 2. Wellness Program Employees and eligible dependents may receive the following preventative types of services per the schedule as described in the flexible benefits plan design:
  - Well Physical Exam a. n. EKG b. Eye Exam ο. c. Hearing Screen p. d. Pap Smear Osteoporosis Test e. f. Mammogram s. g. Drugs-Estrogen Replacement h. Hypertension Screening i. Preventative Dental j. Well Baby Care
    - k. Immunizations
    - 1. HIV Test

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m. Blood Pressure Exam

- Hepatitis B. Vaccine
- Hepatitis Screen
- q. Pregnancy Screen

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- r. Throat Culture
- Tuberculin Test
- t. Chest X-ray
  - u. Urinalysis
  - v. Blood Screening
  - w. Outpatient Diabetes Education
- All services must be rendered at Borgess Medical Center where 3. appropriate for each eligible employee and eligible dependents.
- Life Insurance and Accidental Death and Dismemberment will be 4. available through the BMC flexible benefit program.
- 5. A short term and long term disability income plan will be available through the BMC flexible benefit program.
  - a. An enhanced short term disability plan will be available through the BMC flexible benefit program.
- The Medical Center plan concerning retirement shall remain in 6. effect. This plan is presently a non-contributory plan administered by the First of America Bank, as Trustee. Copies of a summary plan description detailing its provisions are available to all employees through the Medical Center's Human Resources Office.
- 7. A dental plan will be available through the BMC flexible benefit program.
- An optical plan will be available through the BMC flexible 8. benefit program.
- 9. Employees may purchase continued insurance coverage according to federal guidelines.

10. The parties agree that if at any time during the term of this Agreement, a national health insurance policy is statutorily mandated; the parties will reopen the Agreement for the purposes of adjusting their language to comply with the statutory mandate as well as to adjust, through the negotiating process, the economic impact of any adjustment required.

11. Matters involving the Group Hospital Medical Plan will be discussed by the parties when a study is undertaken for possible revisions to the Plan. During the pendency of the study, the Medical Center will advise the Union from time to time of its progress.

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### ARTICLE 14 RETIREMENT

5 Section 1: The Medical Center plan concerning retirement shall remain in effect. This plan is presently a non-contributory plan 6 7 administered by the First of American Bank of Michigan NA as trustee. Copies of a summary plan description detailing its provisions are available to all employees through the Medical 8 9 10 Center's Employee Benefits Office. January 1, 1986, the plan formula shall be as follows: .75% of the first \$550.00, 1.4% of 11 12 earnings in excess thereof. No other changes have been made in the 13 The foregoing formula applies to earnings after January 1, plan. 14 1986. The pension benefits will continue at the present level with 15 changes as required by TRA 86.

Section 2: For employees retiring on or after October 1, 1993, the Medical Center will provide a supplemental medical and prescription drug benefit covering only the retiree (no spouse or dependent coverage) as follows:

- A. The retiring employee will be eligible to receive from the Medical Center reimbursement for actual sums spent to purchase supplemental Medicare or "Medi-Gap" coverage from a company and with coverage amounts of her/his choice in amount not to exceed the amounts set forth in the schedule set forth below:
  - 1. for employee retiring after 15-20 years of continuous service \$1,600.00 per year.
  - for employees retiring after 21-25 years of continuous service - \$1,850.00 per year.
  - 3. for employees retiring after 26+ years of continuous service \$2,000.00 per year.

<u>Section 3</u>: Employees retiring from the Medical Center are eligible to receive amounts set forth in paragraph 2 above under the following conditions:

- A. The retiree must (i) retire from the Medical Center, (ii) be at least 60 years of age at the time of retirement, and (iii) receive, or be eligible to receive at age 65, a retirement pension benefit from the Medical Center.
- B. The retiree is not eligible to receive the reimbursement amount until s/he qualifies for and receives Medicare. Additionally, the retiree is not eligible to receive the reimbursement if s/he obtains such coverage from an alternate source.
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C. To obtain reimbursement, the retiree must submit to the
 Personnel Department an invoice or other proof of purchase of
 the Medicare supplemental or "Medi-Gap" policy.

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- 5 D. Employees retiring from the Medical Center prior to 10/01/93 will be eligible to receive supplemental Medicare benefits in accordance with the Medical Center's existing policy.
- 9 E. With respect to pre-October 1, 1993 retirees, the selection of 10 the insurance carrier, as well as whether the benefits 11 provided shall be self-funded and/or administered, shall rest 12 solely with the Medical Center. The insurance carrier or form 13 of administration may be changed at any time, so long as the 14 benefits remain substantially equivalent.

### ARTICLE 15 LEAVES OF ABSENCE

### Section 1: Leave of Absence.

#### A. Family and Medical Leaves

Borgess will provide covered employees leave for certain family and medical reasons. Employees who have worked for Borgess for at least twelve (12) months and for nine hundred (900) hours over the previous twelve (12) months of employment are eligible. Leaves of absence under this policy shall be administered and provided for in a manner consistent with the Family and Medical Leave Act of 1993 and its published regulations.

### Guidelines

- 1. The Family and Medical Leave Act allows eligible employees up to twelve weeks of leave during a twelve month period (calendar year) for the following reasons:
  - the birth of a son or daughter to provide care for that infant;
  - b. the placement of a son or daughter with the employee for adoption or foster care;
  - c. to care for the spouse, son, daughter, or parent of an employee who has a serious health condition; or
  - d. a serious health condition that makes the employee unable to perform the essential functions of his/her job.
- 2. The 12 week period will be prorated according to the employee's assigned status.

a.	Full-time - 40 hours per week	FML = 480 hours.
b.	Regular part-time - 24 hours per week	FML = 288 hours.
c.	Part-time - 16 hours per week	FML = 192 hours.

3. a. An FML due to the birth or placement of a child through adoption or foster care must be taken

continuously and within 12 months from the date of birth or placement.

- Employees who are regularly scheduled to work b. twenty-four (24) hours or more per week and have worked a minimum of nine hundred (900) hours over the applicable 12 month period may take a leave to care for a family member or an employee's own disability may be taken intermittently or on a reduced leave schedule if it is medically necessary to do so. There must be a need for the leave, and it must be that the medical need can be best accommodated through an intermittent or reduced schedule leave. An employee needing this type of leave must attempt to schedule the leave so as not to disrupt the Medical Center operations.
- Notice and Certification 4.

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If the employee fails to give thirty (30) days a. notice for a foreseeable leave with no reasonable excuse for the delay, the leave may be denied until at least thirty (30) days after the date the employee provides notice to the Medical Center of the need for FML.

If the need for leave is unforeseeable, the employee should notify his/her Director of the need for FML as soon as reasonable under the circumstances, within one or two working days after learning of the need for leave. Notice by the employee's representative is sufficient if the employee is unable to give notice personally.

- An employee applying for an intermittent leave or a b. reduced leave schedule must notify his/her Director the Employee Health Specialist. and contact Providing that the Medical Center determines that the request for intermittent leave or reduced leave schedule cannot be reasonably accommodated on the employee's current shift and unit/department, the employee may be transferred temporarily to an available alternative position that has equivalent pay and benefits, and accommodates recurring periods of leave.
  - An employee requesting leave to care for a family c. member or their own disability which involves planned medical treatment must make a reasonable effort to schedule treatment so as not to unduly disrupt the Medical Center's operations. When notice is given, the Medical Center may require the

employee to attempt to reschedule treatment, subject to the ability of the health care provider to do so. The Medical Center and employee shall attempt to work out a mutually agreeable schedule.

- d. Employees will be required, unless Borgess waives the requirement, to recertify the need for the leave at least every thirty (30) days and must report in on a periodic basis no less than every two (2) weeks with respect to their progress, the progress of their parent, spouse or child, and their anticipated date for return to work. Employees are expected to give Borgess five (5) days notice of the date they will return to work. Overstaying an approved leave of absence without notification to Borgess, may be grounds for termination.
- Borgess will require, unless Borgess waives the e. requirement, medical provider certification of a serious health condition which is the basis of the request for a FML and may require second or third opinions (at Borgess' expense) and a fitness for duty report to return to work. If the first and second medical provider opinions do not agree, the Medical center and the employee shall mutually agree on a third medical provider who shall provide a final and binding opinion. The medical provider certification must include the first anticipated date of absence from service to Borgess and the expected date of return. The medical certification to support a leave for family medical reasons must include a statement indicating that the employee's presence is necessary or would be beneficial for the care of the family member and the period of time care is needed or the employee's presence would be beneficial.
- f. Employees requesting a FML in order to care for a seriously ill spouse, son, daughter, or parent are required to complete the appropriate paperwork and return it to the Employee Health Specialist within fifteen (15) calendar days from the date the Medical Center requests the medical provider certification.
- 5. Wages and Benefits

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a. Employees will not accrue PTO while on a FML. Employees will have PTO (A) deducted and paid from their PTO (A) bank for holidays which occur during a FML. If an employee's wage anniversary date occurs during a FML, the employee will be eligible to receive any appropriate wage increase or longevity bonus.

b. Employees on a FML which qualifies for short-term disability coverage, must use PTO (B) to cover the applicable STD or workers' compensation elimination period. For leaves not covered by STD, employees must use PTO (B) to cover the entire length of the leave. Once an employee's PTO (B) bank is exhausted, the employee may choose to utilize PTO (A); except for situations covered in 5(a) above. Any time in excess of PTO hours will be unpaid.

Any time taken under this section which the employee is paid PTO (A), (B) or STD will count towards the FML twelve (12) week leave period.

c. Employees will not accept other employment while on a FML unless prior approval has been granted by the Medical Center.

- d. For up to twelve (12) weeks of a family or medical leave, Borgess will maintain the employee's health coverage under any group health plan. Employees are responsible for any part of the cost of health coverage, the same as required as if not on leave, including changes in cost while on leave. Employees who fail to return from a leave will be obligated to reimburse Borgess for the cost of Borgess paid health coverage, except when the employee's failure to return is due to the continuation, recurrence or onset of a serious health condition which would entitle the employee to medical or family leave or other circumstances beyond the employee's control. For leaves in excess of twelve (12) weeks, the employee and eligible dependents will be offered to continue applicable benefits according to federal guidelines under COBRA.
- e. Payment of outstanding premiums will occur once an employee returns to work by deducting the cost of one additional premium payment from the employee's paycheck each pay period until the balance is zero. Any other method of payment must be approved by the Director of Personnel Services. Contact the Employee Benefits Office for more information.

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6. Return to Work

Seniority will continue to accrue during a FML (see Article 10). Upon return from a family leave of twelve (12) weeks or less, employees will be restored to their original position with equivalent pay, benefits and other employment terms. The employee will not lose any offered employment benefit that existed prior to the start of the leave.

- 7. Leaves of Absence in Addition to FML
  - a. Child Care Leaves of Absence

Employees may receive up to three (3) additional months of leave after the birth of an employee's child or for the adoption of a child under age six up to a total of six (6) months (including the FML). The request for additional leave must be submitted in writing at least five (5) days prior to the end of the FML.

b. Personal/Emergency Leaves of Absence

An employee may be granted a personal/emergency leave of absence for urgent and compelling reasons in the sole discretion of the Medical Center. All requests for a personal/emergency leave of absence must be made in writing at least two (2) weeks in advance unless the request is based on an emergency situation. A personal/emergency leave of absence shall not exceed thirty (30) calendar days. The employee granted a personal/emergency leave of absence must use their available PTO (A) time for the duration of the leave. If there is no available PTO (A) time, PTO (B) must be used, if there is not PTO time available, the employee will take the personal/emergency leave of absence without pay.

- All available PTO (A) must be used during the additional leave period.
- 2. During the additional leave period not covered by PTO (A) or PTO (B), it is the responsibility of each employee to pay for the cost of their flexible benefit package until he/she returns to work. Failure to make arrangements will result in the expiration of insurance benefits.

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- 3. Seniority will continue to accrue during this additional leave period.
- Employees are expected to give Borgess five (5) days notice of the date they will return to work. Overstaying an approved leave without notification to Borgess, will be grounds for termination..
- 5. When employee returns from an a personal/emergency leave of absence, the Medical Center will return the employee to his/her original position. If the employee's position has been eliminated during the personal/emergency leave of absence, the employee shall be given all of his/her rights under Article 11, Layoff-Recall, upon the expiration of his/her leave of absence.
- c. Employees may receive up to nine (9) additional months of disability leave for personal illness or injury.
  - A full-time or regularly scheduled part-time employee may be granted additional disability leave if s/he is disabled for seven (7) or more consecutive calendar days due to illness, injury, or pregnancy under the following conditions:
    - a. The employee promptly notifies the Medical Center of the necessity of the leave.
    - b. The employee provides a statement from a medical doctor/D0 or qualified psychologist stating the reasons for the leave and the expected length of disability.
      - c. Where a question exists as to the appropriateness of a medical disability leave or return therefrom, the Employee Health Office will require the affected employee to be evaluated by a licensed professional of its choosing.

If a difference of opinion exists between the employee's and the Medical Center's medical professionals involved, these

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medical professionals will mutually choose another qualified professional to render a third opinion.

- d. Additional medical disability leaves shall be for a maximum period of one (1) continuous year, including the FML. The leave may be renewed for a specific period provided the employee submits appropriate documentation of the necessity of the extension and if the extension is requested at least fourteen (14) days prior to the expiration of the initial leave.
- 2. Employees on an authorized leave of absence will continue to accrue seniority during such leaves except as outlined under Article 10.

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- 3. The employee shall be placed in the position held prior to the additional medical leave provided they return within six (6) months from the date the original eave of absence begins. After six (6) months, the employee may be returned consistent with provisions of Article 7.
- The employee will give the Medical Center five 4. (5) days notice of the date they will return to work. Bargaining unit employees returning from a leave of absence after the schedule has been posted will be assigned to existing vacancies during the five (5) day notification period. Employees who cancel PTOA time or return from a leave of absence after the five (5) day notification will be returned to their original position, consistent with this Agreement. Individuals displaced by the returning employees will be assigned to existing vacancies for the duration of the posted schedule. Employees will be assigned to shifts identical to their former positions, if possible. (Not more than three hour difference from the former start time.) When the duration of the posted schedule has expired, the provisions of Article 7 of the Contract shall prevail. Overstaying an approved leave of absence, without notification to the Medical Center, will be grounds for termination.

- 5. Employees must pay for the full cost of their flexible benefit package once benefits under FML have been exhausted. Employees on a leave not covered by a FML must pay for the cost of their flexible benefit package beginning with the third full month on medical leave and continuing until she/he returns to work.
- During an additional leave period, an employee may utilize their available PTO (A) hours.
- 7. If the employee is ill more than seven (7) consecutive calendar days, they will be required to contact the Employee Health Office to initiate a request for a medical disability leave.
- B. Military Leave

The Medical Center agrees to abide by the provisions of the Selective Service Act with respect to leave of absence, duty to military service including National Guard Duty.

The reinstatement rights of any employee who enters the military service of the United States by reason of an act by the Congress of the United States or who may voluntarily enlist during the effective period of such act shall be determined in accordance with provisions of the act granting such rights.

Leaves of absence without pay will be granted to employees who are active in the National Guard or a branch of the Armed Forces Reserve for the purpose of fulfilling their annual field training obligations, provided such employees make written requests for such leaves of absence immediately upon receiving their orders to report for such duty.

Employees, if inducted, may elect to have all PTO (A) and (B) hours paid to them at 100% of their hourly rate. In addition, the Medical Center will provide paid insurance coverage for a period of sixty (60) days.

<u>Section 2</u>: <u>Union Leave</u>. Any employee in the bargaining unit elected or appointed to full-time position in the Union whose duties require absence from work shall be granted a leave of absence for the term of such office or one (1) year, whichever is less. The leave of absence may be extended by mutual agreement. The employee shall not accumulate benefits during term of office and at the end of such term of office shall be entitled to resume regular seniority status and all job and recall rights.

## ARTICLE 16 GRIEVANCE PROCEDURE

Section 1: Any employee having a grievance shall proceed as provided herein. A grievance under this Agreement is a dispute, claim or complaint arising under and during the term of this It may be filed only by an employee or group of 8 Agreement. employees in the bargaining unit. The grievance must be signed by 9 10 the grievant and cite the specific section of this Agreement alleged to have been violated. If filed, the Steward shall have the right, with the grievant's permission, to be present at all 11 12 13 steps of the grievance procedure. Grievances are limited to 14 matters of interpretation or application of the contract and do not 15 apply to claims arising under the employee's group insurance, 16 retirement income plans, the hospitalization insurance plan of the 17 Medical Center or any other issue.

Section 2: No grievance shall be filed or processed based on facts 19 20 or events which have occurred prior to seven (7) calendar days, 21 excluding national holidays, before the grievance is filed, 22 provided, however, that no day shall be counted when it is 23 impossible to file a grievance by reason of the unavailability of 24 the management representative who is to receive the grievance. Any 25 grievance upon which a disposition is not made by the Medical Center within the time limits prescribed, or any extensions which 26 27 may have been agreed to, may be referred to the next step in the grievance procedure. The time limit to run from the date the time 28 29 for disposition expires. Any grievance not carried to the next 30 step by the Union within the prescribed time limits, or such 31 extension as may have been agreed to, shall be automatically closed 32 upon the basis of the last disposition. 33

34 Section 3: Grievances involving discharge shall commence at Step III of the procedure as set forth below instead of Step I as for 35 36 all other grievances. Thereafter the procedure followed will be 37 identical.

39 Section 4: Grievances other than those involving discharge shall 40 be handled in the following manner, each successive step to be 41 followed unless the grievance was settled or withdrawn at the 42 preceding step, and if a written grievance is settled at any step, 43 its disposition shall be signed by the employer and the employee or his Union representative. 44

46 Steps in the Grievance Procedure:

48 Step 1: The aggrieved employee shall, within seven (7) calendar days, excluding national holiday, of the occurrence of the event 49 50 forming the basis for the grievance, or within seven (7) calendar days, exclusive of national holidays, after the grievant(s) 51 obtained actual knowledge or could reasonably have obtained such 52

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knowledge of said event, discuss the matter and submit the 1 2 grievance in writing to the immediate supervisor, as herein 3 defined, either individually or with steward representation, attempting to resolve the matter informally. 4 The immediate supervisor will respond in writing within seven (7) calendar days, 5 excluding national holidays, of the first step meeting with copies 6 7 to the Union, the Grievant, and Personnel. 8

9 <u>Step 2</u>: If the grievance is not resolved by the immediate 10 supervisor, it will be submitted in writing to the appropriate 11 Department Manager/ Director within seven (7) calendar days, 12 excluding national holiday. 13

14 The grievant(s) and the Union Representative shall meet with the 15 Department Manager/Director. The Director of Personnel Services 16 may be present at Step 2 for purposes of fact finding and The Medical Center shall render an answer in 17 recommendations. 18 writing (with copies) to the grievant and the Union within seven 19 (7)calendar days, excluding national holidays, after such 20 conference.

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22 If the grievance is not resolved at Step 2, the grievant Step 3: and Union Representative may meet and confer with the Vice President or their designees. The Director of Personnel Services 23 24 will be requested to complete a fact-finding investigation and 25 26 forward findings and recommendations to the Vice President or their designee. A written decision on the grievance shall be rendered 27 28 within seven (7) calendar days, excluding of national holidays, 29 after such conference with copies to the grievant, and the Union 30 Representative.

32 <u>Step 4</u>: If the grievance is not resolved at Step 3, the matter 33 may be submitted to Arbitration, provided notice of intent to 34 arbitrate is given within thirty (30) days of receiving the Step 3 35 answer. Upon receipt of the notice of intent to arbitrate by the 36 Medical Center, the parties shall proceed in the following manner. 37

38 (a) The parties shall attempt to agree upon an arbitrator. 39

- (b) Failing agreement, within ten (10) days of receipt of the
   notice of intent to arbitrate, one of the parties may submit
   the matter to the American Arbitration Association or The
   Federal Mediation and Conciliation service requesting
   selection of an arbitrator in accordance with its voluntary
   labor arbitrator rules which are hereby incorporated by
   reference.
- (c) The arbitrator shall have the authority and jurisdiction to
   determine the propriety of the interpretation and/or
   application of the collective bargaining agreement regarding
   the grievance in question but shall not have the power to
   alter or modify the terms of the contract. With respect to

arbitration involving discipline of an employee, the Arbitrator shall determine if the discharge or discipline was for just cause and to review the penalty imposed and if it is determined that the penalty is inappropriate and/or unduly severe, and the Arbitrator may modify the penalty accordingly or uphold it if deemed appropriate. Any case appealed to the Arbitrator over which there is no authority to rule, shall be referred back to the parties without decision. No award of an Arbitrator shall affect any employees of the Medical Center other than the grievant or grievants. The Arbitrator shall have no power to hear or decide issues other than those expressly disclosed in the original grievance. The decision of the Arbitrator shall be final and binding on the Medical Center, the Union and the grievant. The losing party shall bear the reasonable costs and fees of the Arbitrator in total.

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- (d) The Arbitrator's fee, travel expenses, filing fee and cost of any room or facilities shall be borne by the losing party, but the fees and wages of representatives, counsel, witnesses or other persons attending the hearing shall be borne by the party incurring them. If the award is not clearly in favor of one party or the other, then the above Arbitrator's fees and expenses shall be shared equally by the parties. The Arbitrator shall state the party in whose favor the ruling has been made.
- 27 <u>Section 5</u>: When any of the steps in the grievance procedure occur 28 during the working hours of the aggrieved party and/or members of 29 the Grievance Committee, and their presence at these steps is 30 reasonably required, such employees will be allowed time away from 31 work (without loss of pay at his/her straight time hourly rate) 32 providing the supervisor has approved. 33
- 34 <u>Section 6</u>: Without mutual agreement between Borgess and the Union, 35 only one (1) grievance may be submitted to arbitration on the same 36 Demand for Arbitration. 37
- 38 <u>Section 7</u>: "Days" and "work days", as used in this Article, shall 39 be calendar days, exclusive of legal holidays defined in Article 40 12.
- Section 8: Exclusive Remedy. It is mutually agreed that patient 42 care is the first obligation and concern to be provided and 43 considered by Borgess, the employees and the Union, and it is 44 further understood and agreed that the grievance and arbitration 45 procedures set forth in this Article provide the sole remedy for 46 settlement of grievances and disputes. With this premise fully understood by all parties, the Union, its officers, agents, 47 48 representatives and all members shall not directly or indirectly 49 authorize, cause, assist, encourage, ratify or condone any strike 50 (including safety, sympathy and unfair labor practice strikes), 51 sit-down, cessation or stoppage of work or other interruption of 52

work or services of any of the Borgess' operations. Borgess will not lock out employees during the term of this Agreement.

4 <u>Section 9</u>: All pay awards shall be paid as soon as can be 5 reasonably calculated and processed, but no later than thirty (30) 6 calendar days from the date of the award. 7

8 <u>Section 10</u>: Should the Union desire to contest the dismissal of 9 any employee notice now shall be given to the Medical Center within 10 seven (7) calendar days, excluding of national holidays, of date of 11 dismissal and the issue shall thereafter be submitted and 12 determined under the Grievance Procedure set forth in this 13 Agreement commencing at Step 3 of the Grievance Procedure.

1	ARTICLE 17
. 2	STEWARD REPRESENTATION
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. 2 3 4	Section 1: Union representatives shall be admitted to the Medical
. 5	Center during working hours to investigate or assist in the
6	adjusting of grievances provided they shall not be in areas which
7	would be detrimental to the management of the Medical Center and
7 8 9	its patients and provided they first obtain an appointment with the
9	Manager/Director stating the nature of their business and further,
10	that they present proper credentials.
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12	Section 2: In each department, employees in the department may be
13	represented by 1 or more Stewards made known to the Medical Center.
14	The total number of Stewards shall not, however, exceed ten (10).
15	The Stewards, during their working hours, without loss of time or
16	pay may investigate and present grievances to the Medical Center
17	after approval has been obtained from their supervisors. Such
18	approval shall not be unreasonably withheld. The privilege shall
19	not be abused. The Union will submit and update when necessary a
20	list of all stewards to their department manager. The employer
21	shall be made aware of alternate stewards also.
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23	Section 3: Employees with grievances may not leave their working
24	area to locate their Steward without approval of their supervisor.
25	Such approval shall not be unreasonably withheld. The privilege
26	shall not be abused.
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1 2 ARTICLE 18 3 COMPENSATION 4 5 Section 1: Salary Schedule. 6 7 8 Level 1 9 Start 1YR 2YR 3YR 4YR 5YR 6YR 7YR 8YR 9YR 10YR 10 11 5.81 6.41 6.73 7.04 7.50 7.96 8.42 8.88 9.19 9.51 9.84 12 13 Positions in Level 1 14 15 (1) Housekeeping Aides I, (2) Food Service Worker, (3) Tray Passer, 16 (4) Deli-Worker, (5) Food Handler. 17 18 Level 2 19 Start 1YR 2YR 3YR 4YR 5YR 6YR 7YR 8YR 9YR 10YR 20 21 5.98 6.60 6.93 7.26 7.72 8.18 8.65 9.12 9.43 9.76 10.10 22 23 Positions in Level 2 24 25 (1) Housekeeper II, (2) Specialized Aide, (3) Cart Operator, (4) Floor Maintenance/Floor Finisher Trainee, (5) Textile II, (6) 26 Cashier/Food Handler, (7) Utility Worker, (8) Special Diet, and 27 (10) Food Service Worker (Dishroom), (11) Food Service Worker 28 29 (Caterer). 30 31 Level 3 32 Start 3YR 4YR 5YR 6YR 7YR 8YR 1YR 2YR 9YR 10YR 33 34 6.36 7.00 7.33 7.69 8.16 8.63 9.10 9.58 9.92 10.27 10.63 35 Positions in Level 3 36 37 38 (1) Housekeeper III, (2) Lead Housekeeping Aide, (3) Assistant Offset Press Operator, (4) Photocopy Machine Operator, (5) 39 Ingredient Room Worker, (6) Textile III. 40 41 Level 4 42 43 Start 1YR 2YR 3YR 4YR 6YR 7YR 8YR 9YR 10YR 5YR 44 45 6.90 7.55 7.93 8.33 8.80 9.27 9.74 10.22 10.58 10.95 11.33 46 47 Positions in Level 4 48 (1) Material Handler/Warehouse, (2) Baker, (3) Cook, (4) Floor : 49 Finisher, (5) Salad Room, (6) Salad/Baker Relief, (7) Pizza Hut 50 Cook, and (8) Dietary Storekeeper, (9) Logistical Support 51

Technician, (1) Grill Cook, (11) Storeroom/Vending, (12) Cook Production Relief.

Level 5

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Start 1YR 2YR 3YR 4YR 5YR 6YR 7YR 8YR 9YR 10YR

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- Positions in Level 5
- (1) Offset Press Operator, (2) Housekeeper V Projects Assistant,
  (3) Material Handler/Receiving, (4) Lead Baker, and (5) Lead Cook.
- Section 2: Progression Through Steps.
- A. Upon ratification of this Agreement, employees will be placed in the step next higher to their current wage for the level associated with their existing or revised job title.
- B. Thereafter, employees will progress to the next higher step within their level on their wage anniversary date.
- Section 3: Promotion Increases.
- A. An employee who temporarily transfers to a position with a higher rate of pay shall be paid on the schedule of the job to which they are transferred at the step which provides the nearest higher rate of pay relative to the employee's former rate.
- 31 Β. In the case of a promotion/permanent transfer to a position 32 with a higher rate of pay, the employee shall be paid on the 33 schedule of the job to which they are transferred at the step which provides the nearest higher rate of pay relative to the 34 35 employee's former rate. The employee's wage anniversary date 36 will be changed accordingly and the employee shall progress up 37 the schedule annually thereafter. 38
- 40 <u>Section 4</u>: <u>Moving to Lower Levels of Pay</u>. 41
- A. In regards to a permanent transfer, an employee who moves into
   a lower paying position shall be placed in the nearest lower
   rate of pay relative to the employee's former rate and shall
   progress up the scale annually thereafter.
- B. In the case of any employee who is temporarily transferred
   into a lower paying position, the employee will maintain their
   higher rate of pay.
- 51 C. An employee's wage anniversary date would not change if this 52 type of transfer occurred.

## Section 5: Prior Service Credit.

In determining position in the salary level, individuals with relevant experience may receive credit for that experience. The maximum experience credit given will be to the fifth year of the applicable salary level.

<u>Section 6</u>: <u>Premium Pays</u>. A. Shift Differential Pay

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- 1. 7-3 Weekends -- sixty-five (65¢) per hour.
- 3-11 and 11-7 Weekends -- one dollar and fifteen cents (\$1.15) per hour.
- 3. 3-11 and 11-7 Weekdays -- sixty-five (65¢).
- B. Redistribution/Receiving Storeroom Charge Pay
  - 1. Fifty cents (50¢) per hour charge pay will be paid to those employees designated as charge.
  - 2. Charge pay shall be designated by the appropriate Supervisor and shall only apply if the Supervisor is absent one (1) hour or more.
  - 3. This premium pay is limited to employees with at least one (1) year of department seniority.

Section 7: Overtime.

- A. Time and one half (1 1/2) shall be paid for all hours worked in excess of forty (40) in any work week.
- B. Time and one half (1 1/2) shall be paid for any hours worked over eight (8) in a twenty-four (24) hour period. Commencing with the start of the employees' regularly scheduled shift and ending twenty-four (24) hours later. The twenty-four (24) hour period shall commence at 11:01 p.m. and end twenty-four (24) hours later at 11:00 p.m. for those employees who work varied shifts. The current language shall apply for all employees who work a regularly scheduled shift. The employee's preference for changes in weekend scheduling will not be affected by overtime language unless it results in hours worked over 40 within the work week.
- C. In addition, any eight (8) hour day worked after the fifth
  (5th) consecutive day of eight (8) hours during a defined work
  week will be paid at the rate of time and one half (1 1/2) and
  double time after the sixth (6th) consecutive eight (8) hour

day. Beginning on the eighth (8th) day, the consecutive pay cycle will terminate. Time paid for but not worked shall break the consecutive day sequence. Compensatory time off shall not be given to avoid the payment of overtime and/or other fringe benefits provided in this Agreement unless the employee requests the same.

- Compensatory time off shall not be given to avoid the payment D. of overtime and/or other fringe benefits provided in this Agreement unless the employee requests the same.
- Whenever an employee is required to return to work after the 12 Ε. completion of his regularly scheduled 8-hour shift, he shall 13 receive pay for the actual time worked at time and one half ( 14 1 1/2) his regular rate or a minimum of 2 hours pay at his 15 straight time hourly rate, whichever is greater. If an 16 employee is called in early to start a shift, the foregoing 17 will not apply. A call back situation will not itself cause 18 the employees' regularly scheduled work day to be decreased. 19 20
- F. Management shall attempt to divide and rotate overtime to qualified employees as equally as possible. Refusal to work overtime is treated the same as having worked overtime for 23 rotation purposes. Not included as overtime for the purposes of this section are any hours worked prior to the start of the employee's regularly scheduled shift as assigned work necessary to start a shift of work week, or time worked when called in for emergencies.
  - For the purpose of computing overtime under this Agreement, G. PTO (A), PTO (B), and union leave days shall not be considered as hours worked for purpose of computing overtime. Time paid for but not worked for legal holidays, bereavement leave and jury duty will be considered as hours worked for purpose of computing overtime.
  - For completion of specific projects beyond normal working Η. hours, employees that are already working on such will be given first consideration for such overtime.
- 41 Section 8: Schedule Changes.

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Management has the right to make adjustments to posted schedules 43 44 based on fluctuating working conditions. It shall be the employee's responsibility to check work schedules daily at the 45 Employees not at work the 25 hours 46 close of their shift. 47 immediately preceding the shift affected by the shift change shall 48 be notified by the supervisor of the change. Any changes to the 49 schedule after the close of the employee's daily shift and prior to their next assigned shift, shall be immediately communicated to the 50 51 affected employee by his/her manager or supervisor. 52

#### <u>Section 9: Reporting Pay.</u>

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Employees called into work on their scheduled day off, and report within one (1) hour of the time the employee received the call to come in, shall receive the number of hours associated with the shift of work offered at prevailing rates for the shift, even if the employee does not work the entire length of the scheduled shift. On such a call-in basis, the employees shall not be expected to accomplish more than can reasonably be accomplished in the fractional part of the shift remaining after they report to work.

#### 13 <u>Section 10</u>: <u>Mileage Reimbursement</u>.

Employees required to drive their own vehicle as part of their job shall be paid the current rate of mileage provided for by the Medical Center.

Section 11: Longevity Bonus - 2 3/4 per cent of the employee's previous year's W-2 year-end wages shall be paid to those employees not eligible for an anniversary increase after six (6) years of service on the former schedule. This longevity bonus will only be paid between May 1, 1994, through April 30, 1995. This bonus shall be paid in the form of a separate check.

### ARTICLE 19 AVAILABLE HOURS AND FLOATS

<u>Section 1</u>: The Medical Center will determine when openings in the schedule are available.

Section 2: Prior to the posting of the work schedule, part-time and regular part-time employees who are not already scheduled for forty (40) hours per week and who sign the "Float" list may be scheduled additional shifts as "Floats." Work opportunities will be provided for the entire scheduled shift.

Employees so assigned shall be scheduled in their regular department. The float list will be posted at least two (2) weeks in advance of the posting of the schedule, and will be up for at least five (5) days so that it can be taken down and the schedules constructed from it.

19 If there are not enough volunteers for the float shifts, the 20 Medical Center may then assign remaining float shifts to those 21 part-time and regular part-time employees who are not already 22 scheduled up to forty (40) hours who are the least senior qualified 23 within their shift. 24

All part-time employees "scheduled up" as indicated above, shall have twenty-five (25¢) cents per hour [over and above thirty-two (32) hours per pay period] credited to a flexible medical and health spending account on a quarterly basis. (October, November and December credits to be applied at the start of the next Section 125 calendar year.)

Section 3: The available hours list will be posted, along with the 32 forthcoming work schedule, on the payday Friday immediately preceding the implementation date of the new work schedule. (The 33 34 work schedule will be filled in accordance with Article 8, Section 35 2 of this Agreement.) The available hours list will be taken down 36 no earlier than 9:00 a.m. on the Friday before the start of the new 37 38 schedule and a copy of the list and schedule will be furnished to the steward at that time. The list will expire at the completion 39 40 of the schedule.

42 <u>Section 4</u>: The employee signing the available hours list will be 43 notified when additional hours exist. 44

<u>Section 5</u>: Available hours will assigned to:

a. Bargaining unit employees who have canceled vacation time or returned from a leave of absence, after the schedule has been posted, will be assigned to any openings in accordance with appropriate Sections of this Agreement.

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b. Unit employees who have reported to work and are subsequently temporarily transferred in compliance with the provisions of Article 7, Section 3.

Any additional available hours will be offered in the following sequence:

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- c. Qualified bargaining unit employees signing the list in non-premium pay/overtime situations will be offered the position first to part-time, then regular part-time, and then full-time according to department seniority.
- d. Any remaining available hours will be offered to bargaining unit employees who have signed the list and will result in overtime/premium pay. This overtime premium pay will be offered by departmental seniority and status, that being first to full-time, then regular parttime and then part-time employees who have signed the list.

21 Section 6: When overtime is offered, whether accepted or declined, 22 it will be counted as overtime worked. Employees who are working, 23 not trained, not home, etc., when overtime is being offered will 24 not be counted as overtime worked.

<u>Section 7</u>: If there are not enough volunteers for the additional hours, Borgess Medical Center may then assign to the additional hours the least senior qualified person available not already working an eight (8) hour shift that day. The least senior qualified person on the concluding shift will wait for the called in employees. Mandatory overtime will be rotated by inverse seniority per department.

In the alternative, if there are not enough volunteers for the additional hours, the Medical Center, in its sole discretion, may offer such available hours to any qualified non-bargaining employee of the Medical Center or may contract for the use of temporary employees for the purpose of the provision of such needed work.

ł	1 2 3 4 5 6 7 8	ARTICLE 20 BULLETIN BOARDS
	4	Section 1: The Union will be allowed to use existing bulletin
	5	boards for posting notices of the following types with the approval of the Personnel Director or his designee:
	7	or the reisonner director of his designee:
	8 9	A. Employees' seniority list
	10 11	B. Notices of meetings
	12 13	C. Notices of elections
	14 15	D. Notices of results of elections
	16	Section 2: The Union agrees not to abuse this privilege.

1 2 3	ARTICLE 21 NEW EQUIPMENT/TECHNOLOGY
2 3 4 5 6 7 8 9 10 11 12 13 14	The Union, for itself and on behalf of the employees covered by the Collective Bargaining Agreement, agrees that it will cooperate with the medical Center in establishing and maintaining efficient and productive practices. In that respect, the Medical Center has the sole right to introduce new equipment, procedures, advance technologies, production systems and other innovations, etc., for the purpose of enhancing productivity, efficiency, quality and patient service. At such time as the Medical Center initiates a "job redesign" program, the parties will meet prior to such initiation to negotiate the impact of such on the bargaining unit.
15 16 17	The Medical Center will provide training to all interested and affected bargaining unit employees prior to implementing, or at the time of implementation, of any of the above-referenced innovations.

## ARTICLE 22 GENERAL

<u>Section 1</u>: The Medical Center agrees:

- (1) Not to reduce scheduled full-time employees to less than forty (40) hours per week solely to undermine the Union or unit.
- (2) Not to intentionally recruit employees for less than full-time solely to undermine the Union or unit.
- (3) To maintain a full-time part-time ratio of not less than 1.0 to 2.0 in the bargaining unit.
- (4) The full-time part-time list shall be furnished to the Union at six (6) month intervals.

# Section 2: Contractual Work

21 The right of contracting and sub-contracting is vested in the 22 Medical Center. The right to contract or sub-contract shall not be used for the purpose of undermining the Union nor to discriminate 23 24 against any of its members. In the event of a personnel cutback or 25 a phase-out of work in a department for any reason, the employees 26 covered by this Agreement shall be allowed to exercise their 27 seniority rights to displace less senior employees in other departments covered by this Agreement. Provided, however, said 28 senior employees have the required qualifications to perform the 29 30 work required in the classification.

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Section 3: Benefit Improvements

If the Medical Center approves major revision or addition to the retirement plan for employees, the Medical Center will provide an opportunity for the same benefit availability through negotiations for members of the bargaining unit.

39 <u>Section 4</u>: Tuition Reimbursement 40

Tuition reimbursement shall be paid as follows provided the employee has worked at the Medical Center for one (1) year and remains at Borgess for six (6) months after the tuition is paid:

45 40 hours per week-100% of the cost of 12 credit hours per year. 46 32 hours per week- 80% of the cost of 12 credit hours per year. 47 24 hours per week- 60% of the cost of 12 credit hours per year. 48 16 hours per week- 40% of the cost of 12 credit hours per year. 49

50 Reimbursement monies will be limited to the lesser of either the 51 cost of the class or \$75.00 per credit hour.

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1 Courses must be job related or related to a health care discipline 2 and must be completed. 3

Correspondence courses will not be reimbursed by the Medical Center.

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7 In the event that the employee incurs a total tuition cost of less 8 than 12 credit hours times \$75.00/credit hour (\$900.00), by 9 utilizing lower costs per credit hours, the employee may be 10 reimbursed for up to 15 credits per year as long as total tuition costs/year do not exceed the \$900.00 maximum, per the above 11 12 schedule. 13

14 Borgess Medical Center's reimbursement obligation shall be coordinated with any scholarship, grant, gift, or other similar 15 16 education expense, payments paid directly or indirectly to support 17 a bargaining unit member's education under this Article.

19 Section 5: Succession

21 The Medical Center agrees that if during the term of this Agreement 22 it sells, transfers, leases or discontinues operations which impact 23 the employment status of the Union's members covered by this 24 Agreement, the Medical Center will provide timely notice of its 25 intended actions and negotiate with the Union about the effects of 26 such action. 27

28 Section 6: Savings Bond Program

- Α. Employees will receive 1 credit for each pay period of perfect attendance.
- в. Employees who accumulate 6 credits within a quarter will be qualified to receive a Series EE U.S. Savings Bond. A fulltime employee will be eligible for a \$100 bond, regular-parttime employees will receive \$25.00 to be used to purchase a \$50.00 bond, and part-time employees will receive \$12.50 to purchase a \$25.00 bond.
- 40 C. To receive a credit for perfect attendance an employee must engage in active employment, work all scheduled hours, and 41 42 report to their work stations at the start of their scheduled 43 shift. Absenteeism, tardiness, failure to badge or utilize 44 the alternative badging procedure will disqualify an employee 45 from receipt of a credit within the applicable pay period.
- 47 D. For each 12-month period, those employees who have received sick pay reimbursement will not be subject to corrective action until they have been absent or tardy an amount of time equal to reimbursed hours. Eight hours equals one occurrence.

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### Section 7: Tax Deferred Annuities

Tax deferred annuities will be available to employees who wish to defer an amount of their income before taxes. Participation in the plan, and the rules governing it, are subject to the Internal Revenue Code (Section 403-B.)

### Section 8: Safety

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Borgess is committed to a safe work place, as well as safety for its patients, visitors and invitees. In that respect, Borgess shall make reasonable provisions for safety and health of all of its employees, patients, visitors and others. The Union and its members commit to strictly abiding to safety rules and standards, as well as Borgess directive with respect to safety.

# 17 <u>Section 9</u>: Employee Information

Employees shall furnish documentary verification of birth date and shall inform the Borgess Personnel Services Department at the time of any change in their mailing address, telephone number, telephone contact arrangements, withholding exemptions and dependent information. Borgess shall rely upon the most recent information for all purposes. <u>SCOPE, WAIVER AND ALTERATION OF AGREEMENT</u> <u>Section 1</u>: No agreement, alteration, understanding, variation, waiver or modification of any terms or conditions or covenants

ARTICLE 23

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waiver or modification of any terms or conditions or covenants contained herein shall be made by any employee or group of employees with the Medical Center unless executed in writing between the parties hereto and the same has been ratified by the Union.

Section 2: The waiver of any breach or condition of the Agreement by either party shall not constitute a precedent in the future enforcement of the terms and conditions herein.

15 Section 3: If any Article or Section of this Agreement or any supplement thereto should be held invalid by operation of law or 16 17 any tribunal of competent jurisdiction, or if compliance with or enforcement of any Article or Section should be restrained by such 18 19 tribunal, the remainder of this Agreement shall remain in full 20 force and effect, and the parties shall meet within 30 days of such decision and negotiate in an attempt to replace the affected 21 22 provision.

## ARTICLE 24 TERM OF AGREEMENT

4 <u>Section 1</u>: This Agreement shall commence on the date of its 5 execution by both parties and shall continue in full force and 6 effect from such date to May 1, 1996, at 11:59 p.m. Inasmuch as 7 the parties were unable to negotiate a successor Agreement prior to 8 May 1, 1994, all changes affecting compensation and benefits set 9 forth in this Agreement will only be effective once this new 10 successor Agreement takes effect.

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IN WITNESS WHEREOF, the parties hereto have set their hands and seals the date written opposite their signatures.

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Date: BORGESS MEDICAL CENTER • 3 By: en 4 Its: ec 5 rea Date: THE INTERNATIONAL UNION OF 6 OPERATING ENGINEERS LOCAL 7 547 A, B, C, AND H, AFL-CIO 8 By: My 9 Its: Bug. Ness 10 man 11 By: 12 Its: Bv 13 lits: Beco 14 oniso

1 2 3		APPENDIX I CAFETERIA SECURITY
4	1.	<u>11:00 p.m. to 7:00 a.m., Night Shift, Cafeteria Cash Transfer</u> <u>Procedure</u> .
5 6 7 9 10 11 12 13 14 15		Upon notification from the night shift Cafeteria Cashier, one Safety Officer will be dispatched, as soon as possible, to the Cafeteria and will be present during the Cashier's transfer of the cash drawer from the cash register to the Cash Counting Office. Each Safety Officer carries a two-way radio and can summon Security and Police assistance in the event that it should become necessary.
16 17	2.	Security Patrols of the Cafeteria and Dietetics Areas.
18 19 20 21		The Safety and Security Department will increase security patrols of the Cafeteria and Dietetics areas during the 11:00 p.m. to 7:00 a.m., night shift.
22 23	з.	Cafeteria Patio Door Lock/Open Schedule.
23 24 25 26		The scheduled lockup time for the Cafeteria patio door will be changed from 10:30 p.m. to 8:30 p.m.
27 28 29		The Security procedures listed above will be effective seven (7) days per week and will be implemented with the ratification of the Local #547 Union Contract.

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2	APPENDIX II
3	VOLUNTARY LIFE PROGRAM
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5	It is agreed that if Borgess Medical Center introduces a
6	supplemental voluntary insurance program for employees of Borgess
6 7 8 9	Medical Center, the members of Local 547C will also be eligible for
8	this benefit.
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10	This program will include some or all of the following features:
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12	1. Universal life insurance
13	2. Payroll deductions
14	3. Guaranteed issue for eligible employee
15	4. Portability of insurance
16	5. Guaranteed issue for dependents
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1	LETTER OF UNDERSTANDING
2	MAY 1, 1992
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4	PARKING VIOLATIONS
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6	The parties agree that employees may receive parking tickets as a
7	result of circumstances beyond the employee's control. When such
8 9	extenuating circumstances occur, the employee will present the
9	ticket to the Director of Personnel Services for review. The
10	Director of Personnel Services will review the ticket in light of
11	extenuating circumstances and will void the ticket if warranted.
12	If the ticket is voided, corrective action will not be initiated.
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# LETTER OF UNDERSTANDING

#### JOB TRAINING

8 When management decides to offer an opportunity for additional job 9 training, that training opportunity may be provided in varying 10 shift lengths. The awarding of the training opportunities to 11 employees will be based on current qualifications, skills, ability, 12 experience, education and corrective action record and liability 13 for premium pay.

#### LETTER OF UNDERSTANDING

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## COMMITTEE(S)

6 A committee composed of four (4) BMC representatives and four (4) 7 547-C representatives shall meet on a PRN basis. Meetings will be 8 scheduled for two hours or less at a mutually agreeable date, time 9 and place. The purpose of the meeting will be to discus matters of 10 general interest and mutual concerns and not for the discussion of grievances, and or collective bargaining. Any actions taken on 11 specific issues will be in writing and will be distributed to committee members and posted in designated areas. One 547-C and 12 13 one management representative shall be designated to alternately 1) 14 15 chair the committee, prepare and circulate the agenda to committee 16 members prior to the meetings and 2) record the proceedings and 17 circulate minutes to members. 18

Following its organization and joint training on mutual problem solving, one of the first projects undertaken by the committee will be to find mutually acceptable procedures to train and cross-train bargaining unit employees.

1	LETTER OF UNDERSTANDING
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3	BADGE-IN AND BADGE-OUT
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5	When employees report to work and leave work, they are required to
6	"badge-in" and "badge-out," utilizing the computerized badge
7	reader. When an employee who is "badging-in" or "badging-out"
8	believes that the system did not record his/her action, or when an
8 9	employee has lost his/her badge and is unable to use the badge
10	reader because of such loss, the employee should immediately report
11	the problem to his/her supervisor or designee. The supervisor will
12	give the employee a form which will be utilized to document that
13	the employee reported in or left on a timely basis. In these
14	cases, no discipline will be imposed. This procedure will be used
15	as an alternative throughout the bargaining unit when the badge
16	reader malfunctions. Employees who fail to notify their supervisor
17	or designee or who are in fact late for work or who have left work
18	too early will be subject to action specified in the attendance
19	policy.

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